



A PROJECT REPORT ON  
**“CAPITAL BUDGETING OF MARUTI SUZUKI”**

A Project Submitted to  
University of Mumbai for Partial Completion of the Degree  
of Bachelor in Commerce (Accounting and finance)  
Under the Faculty of Commerce

**By**

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**JNAN VIKAS MANDAL’S**

**Mohanlal Raichand Mehta College of Commerce**

**Diwali Maa College of Science**

**Amritlal Raichand Mehta College of Arts**

**Dr. R.T. Doshi College of Computer Science**

**NAAC Re-Accredited Grade 'A+' (CGPA : 3.31) (3rd Cycle)**

**Sector-19, Airoli, Navi Mumbai, Maharashtra 400708**



**FEBRUARY, 2024.**



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## **CERTIFICATE**

This is to certify that **MR.TANISH CHANDRAKANT GADGE** has worked and duly completed his Project work for the degree of Bachelor in Commerce (Accounting & Finance) under the faculty of Commerce in the subject of **Project Work** and his project is entitled "**CAPITAL BUDGETING OF MARUTI SUZUKI**" under my supervision.

I further certify that the entire work has been done by the learner under my guidance and that no part of it has been submitted previously for any Degree or Diploma of any university.

It is his own work and facts reported by his personal findings and investigations.

Name and signature of Guiding Teacher

**ASST.PROF.DR. KISHOR CHAUHAN**

**DATE OF SUBMISSION:**

## **DECLARATION**

I, the undersigned **MR.TANISH CHANDRAKANT GADGE** hereby declare that the work embodied in this project work titled “**CAPITAL BUDGETING OF MARUTI SUZUKI**” forms my own contribution to the research work carried out by me under the guidance of **ASST. PROF.DR.KISHOR CHAUHAN** is a result of my own research work and has been previously submitted to any other University for any other Degree/ Diploma to this or any other University.

Wherever reference has been made to previous works of others, it has been clearly indicated as such and included in the bibliography.

I, here by further declare that all information of this document has been obtained and presented in accordance with academic rules and ethical conduct.

**TANISH CHANDRAKANT GADGE**

Name & Signature of the learner

Certified by:

**ASST. PROF.DR. KISHOR CHAUHAN**

Name and Signature of the Guiding Teacher

## **ACKNOWLEDGEMENT**

To list who all have helped me is difficult because they are so numerous, and the depth is so enormous.

I would like to acknowledge the following as being idealistic channels and fresh dimensions in the completion of this project.

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Whose guidance and care made the project successful

I would like to thank my College Library, for having provided various reference books and magazines related to my project.

Lastly, I would like to thank each person who directly or indirectly helped me in the completion of the project especially my parents and Peers who supported me throughout my project.

## **ABSTRACT**

This research project delves into the intricacies of ‘**Maruti Suzuki**’ in the context of capital budgeting, a prominent player in the Indian automotive industry. Synthesizing insights from diverse literature on capital budgeting, encompassing studies on multinational corporations and manufacturing firms, the research tailors this wealth of knowledge to the specific financial landscape of Maruti Suzuki. The analysis spans capital budgeting techniques, risk assessment methodologies, and decision-making processes, providing a comprehensive understanding of global financial practices. Turning the focus onto Maruti Suzuki, the study explores the company's specific strategies in project evaluation, risk mitigation, and optimizing return on investment. By aligning these practices with the dynamic automotive industry, the research aims to uncover how Maruti Suzuki's capital budgeting contributes to its resilience, growth, and strategic positioning in the market. As the automotive sector undergoes rapid transformations, this project seeks to offer valuable insights that can inform future financial strategies, decision-making processes, and contribute to the broader academic discourse on capital budgeting within the automotive industry.

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# CHAPTER 1: INTRODUCTION

## General Introduction to Maruti Suzuki: Excellence in the Automotive Landscape



In the vast tapestry of the automotive industry, one name stands out as a beacon of innovation, reliability, and market leadership — Maruti Suzuki. Established in 1981, this dynamic automotive giant has etched its name in history, reshaping the way people perceive and experience driving.



<b>Formerly</b>	Maruti Udyog Limited
<b>Type</b>	Public
<b>Traded as</b>	BSE: 532500 NSE: MARUTI BSE SENSEX Constituent NSE NIFTY 50 Constituent
<b>ISIN</b>	INE585B01010
<b>Industry</b>	Automotive
<b>Founded</b>	24 February 1981; 42 years ago <sup>[1]</sup>
<b>Founder</b>	Government of India
<b>Headquarters</b>	New Delhi, India <sup>[2]</sup>
<b>Area served</b>	India
<b>Key people</b>	R. C. Bhargava <sup>[3]</sup> (Chairman) Hishahi Takeuchi (Managing Director & CEO) <sup>[3]</sup> Kenichi Ayukawa <sup>[3]</sup> (Executive Vice Chairman) Shasank Srivastava (Executive Director)
<b>Products</b>	Automobiles and Commercial Vehicles Automotive parts
<b>Production output</b>	1,563,298 units (2020) <sup>[4]</sup>
<b>Services</b>	Automotive finance
<b>Total assets</b>	₹84,596.90 crore (US\$11 billion) (2023) <sup>[5]</sup>

<b>Total equity</b>	₹61,791.30 crore (US\$7.7 billion) (2023) <sup>[5]</sup>
<b>Number of employees</b>	16,025 (2022) <sup>[6]</sup>
<b>Parent</b>	Suzuki Motor Corporation <sup>[7]</sup>
<b>Website</b>	www.marutisuzuki.com

### **Founding Milestones:**

Maruti Suzuki's journey began as a collaborative venture between India's Maruti Udyog Limited and Japan's Suzuki Motor Corporation. The year of its establishment marked a pivotal moment in the Indian automotive sector. The foresight and synergy of these two entities paved the way for a revolution, bringing affordable and efficient vehicles to the masses.

### **Driving Middle-Class Aspirations:**

A major milestone in Maruti Suzuki's legacy is the introduction of the iconic Maruti 800. This compact and fuel-efficient car became a symbol of middle-class aspirations, propelling Maruti Suzuki into the hearts and driveways of countless families across the nation. It not only revolutionized personal transportation but also set the stage for the brand's commitment to affordability without compromising quality.

### **Market Leadership:**

Today, Maruti Suzuki stands tall as the undisputed leader in the Indian automotive market. The brand's market share in the passenger car segment is a testament to its sustained excellence and unwavering customer trust. Maruti Suzuki's influence extends far beyond national borders, making it a prominent player in the global automotive arena.

### **Innovative Excellence:**

Innovation is ingrained in Maruti Suzuki's DNA. The company has consistently embraced technological advancements, introducing a spectrum of vehicles that combine performance with eco-friendliness. From fuel-efficient engines to cutting-edge safety features, Maruti Suzuki has been at the forefront of driving technological change within the automotive industry.

### **Commitment to Quality and Safety:**

Quality is not just a commitment but a way of life for Maruti Suzuki. Rigorous quality control measures, advanced manufacturing processes, and an unwavering dedication to safety have become synonymous with



the brand. Maruti Suzuki's vehicles are not merely modes of transportation; they are a testament to the brand's commitment to providing reliable and durable vehicles to its customers.

## **Company Background: Nurturing a Legacy of Innovation and Growth**

### **History and Origins:**

Maruti Suzuki's story is one of dynamic evolution, innovation, and a relentless pursuit of automotive excellence. Born out of a visionary collaboration between Maruti Udyog Limited and Suzuki Motor Corporation, the company took its first steps in 1983, marking a significant chapter in the history of the Indian automotive industry.

Maruti Udyog Limited, a public-sector undertaking under the Government of India, joined hands with Suzuki Motor Corporation, a renowned Japanese automaker celebrated for its engineering prowess. This strategic alliance brought together the manufacturing capabilities of India with Suzuki's technological expertise, laying the foundation for a revolutionary automotive venture.

### **Pioneering the Maruti 800:**

The early years witnessed the birth of the iconic Maruti 800, a compact car that would go on to redefine personal transportation in India. Launched in [year], the Maruti 800 quickly became a symbol of affordability, fuel efficiency, and accessibility, capturing the imagination of a burgeoning middle class.

### **Transformative Changes and Ownership:**

As the Indian automotive landscape evolved, Maruti Suzuki underwent transformative changes. The government's gradual disinvestment in Maruti Udyog Limited marked a shift in ownership dynamics. Suzuki Motor Corporation assumed a majority stake, solidifying its commitment to steering Maruti Suzuki into a new era.

### **Strategic Collaborations and Technological Integration:**

Maruti Suzuki's journey has been punctuated by strategic collaborations and technological integrations. The company embraced global automotive trends, bringing cutting-edge technology to Indian roads. Collaborations with international players enhanced the brand's capabilities, fostering a culture of innovation and adaptability.

**Global Aspirations and Market Expansion:**

With a firm foothold in the domestic market, Maruti Suzuki set its sights on international horizons. The company expanded its presence across geographies, aiming to showcase the prowess of Indian automotive engineering on a global scale. Collaborative ventures and strategic alliances further propelled Maruti Suzuki onto the international stage.

**Charting New Frontiers in Sustainability:**

In response to global environmental concerns, Maruti Suzuki embraced sustainability initiatives. The introduction of fuel-efficient and eco-friendly models underscored the company's commitment to environmental responsibility, aligning with evolving consumer preferences and regulatory standards.

**Mission and Vision: Crafting a Roadmap for Excellence****Mission Statement:**

Maruti Suzuki's mission transcends the boundaries of mere automotive manufacturing; it is a steadfast commitment to pioneering excellence, empowering lives, and driving societal progress. At the core of Maruti Suzuki's mission is the dedication to delivering innovative, reliable, and affordable mobility solutions that enrich the lives of customers and contribute to the overall well-being of communities.

The mission statement articulates the company's unwavering focus on customer satisfaction, innovation, and sustainability. Maruti Suzuki aspires not only to meet but to exceed customer expectations by consistently delivering vehicles that embody cutting-edge technology, safety, and environmental consciousness. Every facet of the mission is imbued with a sense of responsibility — to customers, to society, and to the environment.

**Vision Statement:**

Maruti Suzuki's vision is a captivating narrative that propels the company toward a future where mobility becomes a transformative force for positive change. The vision statement envisions Maruti Suzuki as the "Harbinger of Mobility Solutions," reflecting the brand's commitment to being a trailblazer in shaping the future of transportation.

In this visionary pursuit, Maruti Suzuki seeks to be a leader not just in market share but as a catalyst for societal progress. The vision encompasses a holistic approach, emphasizing sustainable practices, technological innovation, and inclusive growth. It envisions Maruti Suzuki not merely as a car manufacturer but as a dynamic force shaping the mobility landscape, fostering economic development, and elevating the quality of life for millions.

### **Core Values:**

At the heart of Maruti Suzuki's mission and vision are a set of core values that serve as guiding principles for every facet of the organization:

#### **1. Customer-Centric Approach:**

- Prioritizing customer satisfaction and anticipating their evolving needs.
- Ensuring that every product and service aligns with enhancing the customer experience.

#### **2. Innovation and Adaptability:**

- Fostering a culture of continuous innovation and adaptability to technological advancements.
- Anticipating and responding proactively to changes in the automotive landscape.

#### **3. Integrity and Ethical Conduct:**

- Upholding the highest standards of integrity in business practices.
- Demonstrating ethical conduct in relationships with customers, partners, and stakeholders.

#### **4. Sustainability and Environmental Stewardship:**

- Integrating sustainability into every aspect of operations.
- Pioneering environmentally responsible practices and promoting eco-friendly mobility solutions.

#### **5. Employee Empowerment:**

- Nurturing a work culture that encourages employee growth and empowerment.
- Recognizing and valuing the contributions of each team member.

### **Long-Term Goals:**

Maruti Suzuki's long-term goals are intricately woven into its mission and vision, extending beyond market leadership to broader societal impact:

### **1. Leadership in Sustainable Mobility:**

- Striving to lead the industry in developing and promoting sustainable mobility solutions.
- Investing in research and development to propel the transition to electric and eco-friendly vehicles.

### **2. Global Recognition and Presence:**

- Expanding the global footprint and establishing Maruti Suzuki as a respected player on the international stage.
- Actively participating in global automotive conversations and collaborations.

### **3. Technological Innovation:**

- Continuously investing in research and development to stay at the forefront of technological advancements.
- Becoming a hub for automotive innovation and excellence.

### **4. Social Impact and Community Development:**

- Contributing to societal progress through initiatives that focus on education, healthcare, and community development.
- Leveraging the influence and resources of Maruti Suzuki to make a positive difference in the lives of people.

In summary, Maruti Suzuki's mission and vision go beyond the conventional scope of a car manufacturer. They outline a profound commitment to shaping a future where mobility is synonymous with progress, sustainability, and positive societal impact. As Maruti Suzuki steers towards realizing its vision, these guiding principles serve as a roadmap, navigating the company towards a future where innovation and excellence drive the journey forward.

## **Product Portfolio: Driving Diversity and Innovation**

### **Passenger Cars:**

Maruti Suzuki's product portfolio is a testament to its commitment to delivering diverse and innovative mobility solutions that cater to a wide spectrum of consumer needs. The company's stronghold in the passenger car segment is marked by an extensive array of models, each designed to provide a unique driving experience. From compact hatchbacks to spacious sedans, Maruti Suzuki offers a versatile range of passenger cars that align with various lifestyles and preferences.

**Swift:** A dynamic and stylish hatchback that combines performance with fuel efficiency, the Swift has been a consistent chart-topper in the hatchback segment. Its sporty design and agile handling make it a favourite among urban commuters.



**Baleno:** As a premium hatchback, the Baleno redefines elegance and comfort. With its spacious interior, advanced features, and fuel-efficient engines, the Baleno has earned accolades for its blend of style and substance.



**Dzire:** The Dzire stands as a testament to Maruti Suzuki's proficiency in crafting compact sedans. With its sleek design, advanced safety features, and efficient performance, the Dzire appeals to those seeking a blend of sophistication and practicality.



**Ciaz:** Positioned as a mid-sized sedan, the Ciaz combines luxury with fuel efficiency. Its spacious interiors, coupled with advanced safety features and contemporary design, make it a popular choice among those looking for a premium driving experience.



**Utility Vehicles:**

Maruti Suzuki's foray into utility vehicles has been marked by a series of successful models that cater to the evolving demands of the market. From compact SUVs to robust off-roaders, the utility vehicle lineup reflects the company's adaptability to diverse consumer preferences.

**Vitara Brezza:** As a compact SUV, the Vitara Brezza has captured attention with its bold design and robust performance. It caters to the growing demand for compact SUVs and has emerged as a frontrunner in this competitive segment.



**Ertiga:** Positioned as a multi-purpose vehicle (MPV), the Ertiga is designed to provide spacious interiors and versatile seating arrangements. Its family-friendly features and efficient performance make it a preferred choice for those seeking a combination of comfort and utility.



**S-Cross:** The S-Cross represents Maruti Suzuki's venture into the premium SUV segment. With its distinctive design, advanced safety features, and powerful performance, the S-Cross caters to enthusiasts who seek a touch of luxury in their driving experience.



### **Electric and Sustainable Mobility:**

Maruti Suzuki's commitment to environmental responsibility is reflected in its exploration of electric and sustainable mobility solutions. The company is actively engaged in developing electric vehicles (EVs) and exploring technologies that align with the global shift towards sustainable transportation.

**Wagon R Electric:** As part of its electric mobility initiatives, Maruti Suzuki has introduced the Wagon R Electric, an eco-friendly variant of its popular hatchback. This model reflects the company's dedication to incorporating sustainable practices into its product offerings.



### **Best-Selling Models:**

Maruti Suzuki's success is often attributed to its best-selling models that have consistently dominated their respective segments. These models have not only contributed significantly to the company's market share but have also become synonymous with reliability and value for money.

**Swift and Baleno Duo:** The Swift and Baleno duo, both leaders in the hatchback segment, have consistently ranked among the best-selling cars in India. Their stylish design, fuel-efficient engines, and contemporary features resonate with a broad spectrum of customers.

**Vitara Brezza:** In the compact SUV category, the Vitara Brezza has emerged as a chart-topper. Its robust design, practical features, and competitive pricing have made it a preferred choice for urban and adventure-seeking consumers alike.

**Dzire:** As a compact sedan, the Dzire has carved a niche for itself in the market. Its combination of elegant design, comfortable interiors, and fuel efficiency has translated into sustained success, making it one of the top choices in its segment.

### **Innovations and Technological Advancements:**

Maruti Suzuki's product portfolio is not only defined by diverse models but also by continuous innovations that enhance driving experiences and set industry benchmarks.

- **SmartPlay Infotainment System:** Maruti Suzuki's SmartPlay Infotainment System, integrated into select models, brings advanced connectivity and entertainment features to the fingertips of drivers. With touchscreen controls, navigation, and smartphone integration, it reflects the brand's commitment to staying at the forefront of in-car technology.
- **Advanced Safety Features:** Across its product range, Maruti Suzuki integrates advanced safety features such as ABS (Anti-lock Braking System), dual airbags, and ISOFIX child seat anchorages. These features underscore the company's dedication to prioritizing safety in every journey.
- **Efficient Engine Technologies:** Maruti Suzuki consistently introduces efficient engine technologies, optimizing fuel consumption without compromising on performance. From the efficient K-series engines to the introduction of mild-hybrid technology in select models, the company embraces advancements that align with eco-friendly driving.

In summary, Maruti Suzuki's product portfolio is a carefully curated ensemble that reflects a deep understanding of diverse consumer needs and an unwavering commitment to innovation. Whether it's dominating the hatchback segment, venturing into utility vehicles, or embracing electric mobility, Maruti Suzuki

### **Market Presence: Driving Domestically, Expanding Globally**

#### **Domestic Market Presence:**

Maruti Suzuki's market presence in India is nothing short of exemplary, solidifying its position as the undisputed leader in the country's automotive landscape. The company's extensive network and strategic approach have enabled it to reach every nook and corner of the Indian subcontinent.



- **Market Share Dominance:** Maruti Suzuki consistently commands a significant share of the passenger car market in India. Its market share dominance is a testament to the brand's resonance with Indian consumers, reflecting their trust in the quality, affordability, and innovation embodied by Maruti Suzuki vehicles.

**Pan-India Network:** The company boasts an expansive and well-established dealership and service network that spans the length and breadth of India. This pan-India presence ensures accessibility for customers and reinforces Maruti Suzuki's commitment to providing unparalleled after-sales service.

- **Segment-wise Leadership:** Maruti Suzuki's success is not confined to a single vehicle segment; it extends across hatchbacks, sedans, and utility vehicles. The company's diverse product portfolio caters to a broad spectrum of consumers, allowing it to maintain segment-wise leadership and address varied market preferences.

#### **International Expansion:**

While Maruti Suzuki's primary stronghold remains in the domestic market, the company has strategically ventured into international territories, seeking to replicate its success on a global scale.

- **Export Initiatives:** Maruti Suzuki actively engages in export initiatives, sending vehicles to various international markets. The company's commitment to producing cars that meet global standards has led to growing acceptance in regions beyond India.
- **Global Collaborations:** Collaborations with international automotive players and leveraging the expertise of Suzuki Motor Corporation have facilitated Maruti Suzuki's foray into global markets. These collaborations enhance the company's global competitiveness and open avenues for shared technological advancements.
- **Adapting to Global Trends:** Maruti Suzuki recognizes the importance of adapting to global automotive trends. Whether it's aligning with stringent emission standards or embracing electric mobility, the company's international strategies reflect a proactive approach to staying abreast of global industry developments.

### **Competitive Landscape:**

In both domestic and international markets, Maruti Suzuki operates within a dynamic and competitive landscape.

- **Domestic Competition:** The Indian automotive market is fiercely competitive, with both domestic and international players vying for market share. Maruti Suzuki's ability to navigate this landscape is underscored by its consistent innovation, understanding of consumer preferences, and effective marketing strategies.

**Global Competitors:** On the global stage, Maruti Suzuki encounters competition from established automotive giants. However, the company's focus on producing vehicles that align with the preferences of diverse markets and its reputation for affordability position it as a formidable player in the global arena.

**Strategic Alliances:** Collaborative ventures and strategic alliances play a pivotal role in Maruti Suzuki's competitive strategy. Leveraging the strengths of Suzuki Motor Corporation and forming alliances with global entities enhance the company's capabilities and competitiveness on a global scale.

In conclusion, Maruti Suzuki's market presence is characterized by a robust domestic stronghold, strategic international expansion, and a keen awareness of the competitive landscape. The company's ability to maintain market leadership, both domestically and internationally, reflects its adaptability, consumer-centric approach, and strategic vision that transcends geographical boundaries.

### **Industry Recognition and Awards: A Tapestry of Excellence**

Maruti Suzuki's journey in the automotive industry is adorned with a multitude of awards and accolades, testament to the company's unwavering commitment to excellence, innovation, and customer satisfaction. These acknowledgments not only reinforce Maruti Suzuki's position as an industry leader but also reflect the brand's tireless pursuit of automotive perfection.

### **Car of the Year Awards:**

Maruti Suzuki's models have consistently captured the spotlight, receiving prestigious "Car of the Year" awards from esteemed industry publications and organizations.

- **Swift's Reign:** The Maruti Suzuki Swift, a pioneer in the hatchback segment, has been adorned with multiple "Car of the Year" awards. Its dynamic design, fuel efficiency, and exceptional performance have consistently impressed critics and customers alike.
- **Baleno's Triumph:** The Baleno, a premium hatchback, has earned coveted "Car of the Year" titles, highlighting its perfect blend of style, comfort, and advanced features. These awards underscore Maruti Suzuki's ability to create vehicles that resonate with diverse consumer preferences.
- **Vitara Brezza's Recognition:** Maruti Suzuki's foray into the compact SUV segment with the Vitara Brezza has not gone unnoticed. The model has clinched top honors in its category, showcasing the brand's adeptness in responding to market trends and consumer demands.

### **Safety Awards:**

Maruti Suzuki places a premium on safety, and this commitment has been recognized through various safety awards.

- **NCAP Ratings:** Several Maruti Suzuki models have secured commendable ratings in safety assessments conducted by organizations like the Global New Car Assessment Programme (NCAP). These ratings affirm the brand's dedication to implementing advanced safety features and robust build quality.

### **Customer Satisfaction Awards:**

Beyond product excellence, Maruti Suzuki consistently receives accolades for its commitment to customer satisfaction and service.

- **J.D. Power Awards:** Maruti Suzuki has been a recurrent recipient of J.D. Power awards for customer satisfaction, reflecting the brand's ability to provide an exceptional ownership experience. These awards reinforce Maruti Suzuki's customer-centric approach and commitment to after-sales service.
- **CSI Awards:** The Customer Service Index (CSI) awards further exemplify Maruti Suzuki's commitment to delivering outstanding service experiences. The brand's extensive service network and customer-focused initiatives contribute to its consistent recognition in the realm of customer service.
- **Environmental Initiatives and Innovation Awards:**
- Maruti Suzuki's efforts towards environmental sustainability and technological innovation have not gone unnoticed by the industry.

**Green Car Awards:** Recognition in the form of Green Car Awards showcases Maruti

Suzuki's commitment to developing eco-friendly vehicles. Models incorporating hybrid technology and fuel-efficient engines have earned praise for their environmental consciousness.

- **Innovation Accolades:** Maruti Suzuki's pursuit of innovation is reflected in awards that celebrate technological advancements. Recognition for features such as the SmartPlay .

Infotainment System underscores the brand's commitment to staying at the forefront of in-car technology.

### **Corporate Social Responsibility (CSR) Recognition:**

Maruti Suzuki's CSR initiatives have garnered appreciation from industry bodies and society at large.

- **CSR Awards:** Recognition in the CSR domain acknowledges Maruti Suzuki's contributions to community development, education, and healthcare. These awards underline the brand's holistic approach to corporate citizenship.

### **How Accolades Reflect Commitment to Excellence:**

Each industry award and recognition bestowed upon Maruti Suzuki serves as a beacon illuminating the

brand's dedication to excellence across various facets.

1. **Quality Assurance:** Awards for safety and build quality affirm Maruti Suzuki's commitment to producing vehicles that meet the highest quality standards, ensuring customer safety and satisfaction.
2. **Innovation and Adaptability:** Recognitions for innovation, be it in eco-friendly vehicles or technological features, showcase Maruti Suzuki's ability to adapt to evolving industry trends and customer expectations.
3. **Customer-Centric Approach:** Awards for customer satisfaction and service excellence underline Maruti Suzuki's unwavering commitment to providing an exceptional ownership experience and prioritizing customer need.

In essence, each award and accolade serves as a chapter in Maruti Suzuki's narrative of excellence, reinforcing the brand's position as a trailblazer in the automotive industry and a beacon of quality, innovation, and customer-centricity. These acknowledgments not only celebrate past achievements but also inspire the company to continually raise the bar for the future.

## **Global Collaborations and Partnerships: A Tapestry of Global Synergy**

### **Collaboration with Suzuki Motor Corporation:**

At the heart of Maruti Suzuki's global presence lies its collaboration with Suzuki Motor Corporation, a Japanese automotive giant with a rich legacy and global reach.

- **Joint Ventures and Shareholding:** Maruti Suzuki's collaboration with Suzuki Motor Corporation is deeply rooted in joint ventures and shareholding agreements. Suzuki holds a majority stake in Maruti Suzuki, facilitating technology transfers, knowledge exchange, and strategic decision-making that align with global industry trends.
- **Technological Exchange:** The collaboration allows for a seamless exchange of technological advancements and best practices. Maruti Suzuki benefits from Suzuki's expertise in areas such as hybrid technology, electric vehicles, and innovative automotive solutions, ensuring that its product offerings align with global standards

**Global Product Platforms:** Joint efforts with Suzuki Motor Corporation have led to the development of global product platforms. This collaboration enables Maruti Suzuki to introduce models that cater to diverse international markets, ensuring adaptability to regional preferences and regulatory requirements.

### **Strategic Alliances and Global Expansion:**

In addition to the collaboration with Suzuki Motor Corporation, Maruti Suzuki has entered into strategic alliances that amplify its global footprint and contribute to strategic initiatives.

- **Toyota Tsusho Corporation Partnership:** Maruti Suzuki has partnered with Toyota Tsusho Corporation, a trading arm of the Toyota Group, to explore new business opportunities in Africa.

This strategic alliance is indicative of Maruti Suzuki's efforts to expand its presence beyond traditional markets and tap into emerging economies.

- **International Presence and Exports:** Collaborations and partnerships play a pivotal role in Maruti Suzuki's international expansion. By strategically positioning itself in international markets and leveraging partnerships, the company actively engages in exports, showcasing the adaptability of its models to a global audience.

- **Adaptation to Regional Trends:** Global collaborations contribute to Maruti Suzuki's understanding of regional trends and consumer preferences. This adaptability ensures that the company's products are not only technologically advanced but also resonate with the cultural and market-specific nuances of diverse regions.

### **Technology Transfer and Innovation:**

Collaborations with global entities facilitate the transfer of advanced technologies, fostering a culture of innovation within Maruti Suzuki.

- **Hybrid and Electric Vehicle Initiatives:** In response to the global shift towards sustainable mobility, Maruti Suzuki's collaborations have played a crucial role in the development of hybrid and electric vehicle technologies. This positions the company as a proactive participant in the global conversation on environmental responsibility.

- **Connected Car Solutions:** The collaboration with Suzuki Motor Corporation has enabled Maruti Suzuki to integrate connected car solutions into its models. This technology not only enhances the driving experience for consumers but also aligns with global trends in smart and connected mobility solutions.

### **Strategic Positioning and Future Readiness:**

Global collaborations and partnerships are integral to Maruti Suzuki's strategic positioning, ensuring that the company is not just a key player in the Indian automotive market but a formidable force on the global stage.

- **Competitive Edge:** Collaborations provide Maruti Suzuki with a competitive edge by incorporating global best practices, advanced technologies, and a diversified product portfolio that meets the demands of various markets.
- **Market Adaptation:** Strategic alliances empower Maruti Suzuki to adapt swiftly to market changes, regulatory shifts, and technological advancements. This adaptability ensures that the company remains at the forefront of the global automotive industry.
- **Risk Mitigation:** By collaborating with global partners, Maruti Suzuki mitigates risks associated with market fluctuations, economic uncertainties, and changes in consumer preferences. Diversification through global collaborations enhances the company's resilience in a dynamic business environment.

In conclusion, Maruti Suzuki's global collaborations and partnerships form a crucial mosaic in the company's global journey. From technological advancements to market expansion, these alliances contribute to the brand's global positioning, strategic initiatives, and future readiness in an ever-evolving automotive landscape. Each collaboration is a brushstroke in the canvas of Maruti Suzuki's global success story, reflecting its commitment to innovation, adaptability, and sustained excellence.

# **TARGETING SEGMENTATION AND MARKETING STRATEGIES**

## **Introduction to Targeting and Segmentation:**

Targeting and segmentation are essential pillars in the field of marketing, providing a strategic framework for businesses to understand, reach, and serve their diverse customer base effectively.

## **Targeting in Marketing:**

### **Definition:**

Targeting, in the realm of marketing, refers to the process of carefully selecting specific groups of customers or markets as the focal point for concentrated marketing efforts. Rather than adopting a broad, one-size-fits-all approach, targeting involves identifying and prioritizing segments of the market that align with the company's objectives and offerings.

Targeting can take various forms, such as demographic targeting (based on age, gender, income, etc.), geographic targeting (focused on specific regions), psychographic targeting (considering lifestyle and values), and behavioral targeting (based on consumer actions and preferences).

### **Significance:**

The significance of targeting lies in its ability to streamline marketing resources and messages, directing them toward audiences most likely to respond positively. By understanding the distinct characteristics and needs of a chosen target, businesses can tailor their marketing strategies to resonate more effectively with that specific group.

Effective targeting not only enhances the efficiency of marketing campaigns but also contributes to resource optimization. Companies can allocate their budgets more judiciously, concentrating efforts where they are most likely to yield favorable outcomes.

## **Segmentation in Marketing:**

### **Definition:**

Segmentation involves the systematic division of a heterogeneous market into distinct and identifiable segments, each characterized by shared needs, preferences, or behaviors. This process acknowledges the



diversity among consumers and recognizes that a one-size-fits-all approach may not be as effective in meeting varied customer expectations.

Market segmentation can be based on a variety of factors, including demographics, psychographics, behavioral patterns, and geographic locations. By grouping consumers with similar traits, companies can tailor their marketing mix to address the specific requirements of each segment.

**Significance:**

The significance of segmentation lies in its ability to facilitate targeted marketing strategies. Instead of attempting to appeal to the entire market, businesses can design products, services, and promotional efforts that align more closely with the preferences and behaviors of each segmented group.

Segmentation enhances the precision of marketing initiatives, contributing to increased customer satisfaction. When consumers feel that a brand understands and caters to their unique needs, it fosters a sense of connection and loyalty

**Importance of Targeting and Segmentation in Formulating Marketing Strategies:**

Targeting and segmentation are foundational elements in marketing that wield significant importance, providing businesses with a strategic framework to navigate the complexities of a diverse consumer landscape. Their impact on formulating marketing strategies can be comprehensively understood through various key facets.

**1. Precision in Communication:**

Targeting and segmentation enable businesses to communicate with a level of precision that transcends generic marketing approaches. By identifying specific customer segments, companies can tailor their messages to resonate directly with the unique needs, preferences, and challenges of each group. This personalized communication establishes a more meaningful connection with the audience, fostering a sense of relevance and resonance.

**2. Resource Allocation Optimization:**

A paramount advantage of targeting and segmentation lies in the optimization of resources. Instead of deploying marketing efforts indiscriminately across a broad spectrum, businesses can focus their resources

on the most promising segments. This targeted allocation ensures that time, money, and energy are invested where they are most likely to yield tangible and favorable outcomes. This efficiency is crucial in achieving a higher return on investment (ROI) from marketing initiatives.

### **3. Tailored Product Development:**

Understanding the diverse needs of different segments empowers businesses to customize their products or services accordingly. This tailoring can encompass various aspects, including product features, design, and pricing strategies. By aligning offerings with the specific requirements and expectations of each segment, companies enhance the overall appeal of their products, leading to increased customer satisfaction and loyalty.

### **4. Enhanced Customer Satisfaction:**

Targeting and segmentation contribute significantly to customer satisfaction. When marketing strategies are designed with a deep understanding of the target audience, customers feel acknowledged and understood. This personalized approach creates a positive experience, fostering brand loyalty and encouraging repeat business. Satisfied customers are more likely to become brand advocates, further amplifying the impact of effective targeting and segmentation.

### **5. Competitive Advantage:**

Businesses that effectively leverage targeting and segmentation gain a competitive edge in the market. Understanding the unique characteristics of different segments allows companies to differentiate themselves from competitors. This distinctiveness can be a powerful factor in attracting and retaining customers who identify with the brand's tailored approach, establishing a strong and defensible market position.

### **6. Adaptability to Market Changes:**

In a dynamic market environment, consumer preferences and behaviors evolve. Targeting and segmentation provide businesses with a flexible framework to adapt swiftly to these changes. By continuously analyzing and adjusting strategies based on the characteristics of target segments, companies remain agile and responsive to shifting market dynamics. This adaptability is crucial for staying ahead in an ever-changing business landscape.

### **7. Measurable Results:**

Targeting and segmentation contribute to more accurate measurement of marketing effectiveness. With clear identification of target segments, businesses can establish specific metrics and benchmarks to gauge the success of their campaigns. This data-driven approach allows for an informed evaluation of performance, facilitating continuous improvement and refinement of marketing strategies based on real-time insights.

## **Theoretical Framework: Exploring Marketing Theories Related to Targeting and Segmentation**

The theoretical foundation of targeting and segmentation in marketing draws upon a rich array of concepts and models that guide businesses in understanding consumer behavior and crafting effective strategies.

### **1. Market Segmentation Theory:**

**Definition:** Market segmentation theory posits that markets are not homogenous, and consumer needs and preferences vary widely. This theory emphasizes the importance of dividing the market into distinct segments based on demographic, psychographic, geographic, or behavioral criteria.

**Application:** Businesses leverage market segmentation theory to identify and understand diverse customer segments, allowing them to tailor products, services, and marketing messages to specific groups.

### **2. Target Market Selection Models:**

**Definition:** Various models, such as the STP (Segmentation, Targeting, Positioning) model, guide businesses in selecting their target markets strategically. This involves evaluating the attractiveness of different segments and choosing those that align with the company's capabilities and goals.

**Application:** Target market selection models provide a structured approach for businesses like Maruti Suzuki to prioritize segments, ensuring that their marketing efforts are focused on the most promising and viable markets.

### **3. Consumer Behavior Theories:**

**Definition:** Theories like the Theory of Planned Behavior and Maslow's Hierarchy of Needs delve into the psychological aspects of consumer decision-making. These theories explore how individual attitudes, beliefs, and motivations influence purchasing behavior.

**Application:** Understanding consumer behavior theories helps businesses comprehend the underlying factors that drive purchasing decisions within specific segments. This knowledge is instrumental in crafting marketing strategies that resonate with consumers on a deeper level.

#### **4. Perceptual Mapping:**

**Definition:** Perceptual mapping is a visual representation of how consumers perceive brands in relation to one another. This tool helps businesses identify the positioning of their brand and competitors in the minds of consumers.

**Application:** Businesses can use perceptual mapping to assess their current market position and make strategic adjustments. This contributes to effective targeting by aligning the brand's Image with the preferences and perceptions of the target segments.

#### **5. Diffusion of Innovation Theory:**

**Definition:** This theory explores how innovations spread through a population over time. It categorizes consumers into innovators, early adopters, early majority, late majority, and laggards.

**Application:** For businesses introducing new products or services, understanding the diffusion of innovation theory aids in targeting the right segments at the right stages of the product life cycle, optimizing adoption rates.

#### **6. Resource-Based View (RBV):**

**Definition:** RBV suggests that a firm's unique resources and capabilities are key drivers of competitive advantage. In the context of targeting and segmentation, this theory underscores the importance of aligning resources with the specific needs of target segments.

**Application:** Maruti Suzuki, for instance, can leverage RBV to identify and enhance its unique capabilities, ensuring that these capabilities align with the demands of targeted segments, thereby creating a sustainable competitive advantage.

#### **7. Relationship Marketing:**

**Definition:** Relationship marketing emphasizes building long-term relationships with customers, focusing on customer retention and loyalty. It recognizes that maintaining existing customers is often more cost-effective than acquiring new ones.

**Application:** By incorporating relationship marketing theories, businesses can tailor strategies to nurture ongoing connections with specific segments. This can involve personalized communication, loyalty programs, and other initiatives to strengthen the bond between the brand and its customers.

The theoretical framework surrounding targeting and segmentation in marketing encompasses diverse perspectives and models. These theories provide businesses with valuable insights into consumer behavior, market dynamics, and competitive positioning, serving as guiding principles for crafting effective and nuanced marketing strategies.

## **Discussing Key Concepts and Models in the Theoretical Framework of Targeting and Segmentation:**

### **1. Market Segmentation:**

**Key Concept:** The foundational concept of market segmentation involves dividing a heterogeneous market into distinct and identifiable segments based on common characteristics, needs, or behaviors.

**Model:** The STP (Segmentation, Targeting, Positioning) model is a key framework. It emphasizes the sequential process of first identifying and segmenting the market, then selecting target segments strategically, and finally positioning the brand to resonate with those segments.

### **2. Target Market Selection Models:**

**Key Concept:** These models guide businesses in strategically selecting target markets by evaluating the attractiveness of different segments and aligning them with the company's goals.

**Model:** The Five Forces Model by Michael Porter is often used to assess the attractiveness of different markets. It considers factors like the bargaining power of buyers, the threat of new entrants, and competitive rivalry.

### **3. Consumer Behavior Theories:**

**Key Concept:** Understanding the psychological aspects of consumer decision-making, including attitudes, beliefs, and motivations.

**Models:** The Theory of Planned Behavior, which considers the role of subjective norms and perceived behavioral control, and Maslow's Hierarchy of Needs, which classifies human needs into a hierarchical structure, are prominent models guiding businesses in understanding and predicting consumer behavior.

### **4. Perceptual Mapping:**

**Key Concept:** Perceptual mapping visually represents how consumers perceive brands in relation to each other, aiding businesses in assessing their market position.

**Model:** Multidimensional scaling is a statistical technique commonly used in perceptual mapping to quantify and visualize the perceived relationships between brands based on consumer perceptions.

### **5. Diffusion of Innovation Theory:**

**Key Concept:** Examining how innovations spread through a population over time, categorizing consumers into different adopter categories.

**Model:** The Rogers' Diffusion of Innovations model categorizes consumers into innovators, early adopters, early majority, late majority, and laggards, providing a framework for businesses to tailor their strategies based on the characteristics of these adopter categories.

### **6. Resource-Based View (RBV):**

**Key Concept:** RBV suggests that a firm's unique resources and capabilities are key drivers of competitive advantage.

**Model:** The VRIO framework (Value, Rarity, Imitability, Organization) is often applied in RBV. It helps businesses assess the strategic value of their resources and capabilities in the context of achieving and sustaining a competitive advantage.

### **7. Relationship Marketing:**

**Key Concept:** Emphasizing the building of long-term relationships with customers for sustained loyalty and retention.

**Model:** The Relationship Marketing Continuum model categorizes customers into different stages of relationship development, guiding businesses in tailoring their strategies based on the depth of the customer relationship.

## **Significance of Aligning Strategies with Targeted Segments: Crafting Success through Precision and Relevance**

In the intricate landscape of marketing, the significance of aligning strategies with targeted segments cannot be overstated. This strategic alignment serves as the cornerstone for businesses like Maruti Suzuki, guiding them toward precision, relevance, and ultimately, sustainable success in the competitive marketplace.

### **1. Precision in Communication:**

- **Strategic Alignment:** Tailoring marketing strategies to specific segments enables businesses to communicate with precision. Instead of employing a broad, generic approach, targeted strategies address the unique needs, preferences, and behaviors of distinct customer segments.

- **Significance:** This precision in communication resonates more effectively with the intended audience. Whether through personalized messaging, product features, or promotional activities, businesses can cut through the noise and establish a direct connection with consumers who find the content relevant to their individual experiences.

### **2. Resource Optimization:**

- **Strategic Alignment:** Aligning strategies with targeted segments is instrumental in optimizing resources. By focusing efforts on specific customer groups, businesses allocate their resources more efficiently, ensuring that marketing budgets are spent where they are most likely to yield positive returns.

- **Significance:** This optimization prevents the dispersion of resources across a wide, indiscriminate audience. It enhances the cost-effectiveness of marketing initiatives, allowing companies to invest in channels, messages, and campaigns that align precisely with the characteristics and expectations of their chosen segments.

### **3. Enhanced Customer Satisfaction:**

- **Strategic Alignment:** Strategies aligned with targeted segments are designed to meet the unique needs and preferences of specific customer groups. This customer-centric approach goes beyond mere transactions, aiming to create positive and satisfying experiences.

- **Significance:** Enhanced customer satisfaction is a natural outcome. When consumers perceive that a brand understands and caters to their specific requirements, it fosters a sense of appreciation and loyalty. Satisfied customers are more likely to become brand advocates, contributing to positive word-of-mouth and repeat business.

#### 4. Competitive Advantage:

- **Strategic Alignment:** Understanding and aligning strategies with targeted segments often provide a competitive advantage. By tailoring products, services, and messages to specific market niches, businesses differentiate themselves from competitors.
- **Significance:** This differentiation is a key factor in attracting and retaining customers. In a market saturated with options, offering something unique and tailored to the preferences of targeted segments positions a brand as distinctive and desirable, contributing to a sustainable competitive edge.

#### 5. Adaptability to Market Changes:

- **Strategic Alignment:** Strategies aligned with targeted segments foster a deep understanding of evolving market dynamics. Businesses can monitor and analyze changes in consumer behavior, preferences, and trends within specific segments.
- **Significance:** This adaptability allows companies to respond swiftly to market shifts. By staying attuned to the evolving needs of targeted segments, businesses can adjust their strategies in real-time, ensuring continued relevance and resonance with the dynamic nature of the market.

#### 6. Measurable Results:

- **Strategic Alignment:** Aligning strategies with targeted segments facilitates more accurate measurement of results. Clear identification of specific segments allows businesses to establish specific metrics and benchmarks for success.
- **Significance:** Measurable results provide valuable insights into the effectiveness of marketing strategies. Companies can gauge the impact of their efforts within each targeted segment, allowing for data-driven decision-making, refinement of strategies, and continuous improvement.

#### 7. Brand Loyalty and Advocacy:

- **Strategic Alignment:** Strategies tailored to specific segments contribute to the development of brand loyalty. When businesses consistently meet the unique needs of targeted segments, customers are more likely to develop a sense of attachment and loyalty to the brand.
- **Significance:** Brand loyalty translates into repeat business and a higher customer lifetime value. Moreover, satisfied customers from targeted segments often become brand advocates, actively



recommending the brand to their networks. This organic advocacy becomes a powerful driver for acquiring new customers within the same segment.

## **Application of Targeting and Segmentation to the Automotive Industry: Navigating the Road to Success**

In the automotive industry, where the landscape is as diverse as the drivers themselves, the application of targeting and segmentation is paramount. This strategic approach allows automotive companies, including industry stalwarts like Maruti Suzuki, to navigate the complex terrain of consumer preferences, market dynamics, and technological advancements.

### **1. Demographic Segmentation:**

- **Application:** Demographic factors such as age, gender, income, and family size play a crucial role in shaping automotive preferences. For instance, young urban professionals might prioritize compact, fuelefficient models for city living, while families may lean towards spacious SUVs or minivans.
- **Significance:** By tailoring marketing strategies to specific demographic segments, automotive companies can design vehicles and campaigns that resonate with the unique needs and lifestyles of different consumer groups.

### **2. Geographic Segmentation:**

- **Application:** Geographic considerations are integral in the automotive sector. Preferences vary based on climate, terrain, and local driving conditions. A four-wheel-drive SUV might be more appealing in regions with challenging terrains, while compact cars could be favored in urban areas with limited parking.
- **Significance:** Adapting products and marketing strategies to geographic segments ensures that vehicles meet the practical requirements of diverse regions, enhancing their relevance and market acceptance.

### **3. Psychographic Segmentation:**

- **Application:** Psychographic factors, including lifestyle, values, and attitudes, influence automotive choices. Consumers may prioritize eco-friendly options, high-performance vehicles, or luxury brands based on their psychographic profiles.
- **Significance:** Understanding psychographic segments enables automotive companies to position their vehicles as lifestyle choices. Marketing messages can emphasize how a particular model aligns with the values and aspirations of specific consumer groups.

#### **4. Behavioral Segmentation:**

- **Application:** Consumer behaviors, such as brand loyalty, usage patterns, and response to marketing stimuli, guide automotive segmentation. Some consumers may prioritize safety features, while others may seek cutting-edge technology or fuel efficiency.
- **Significance:** Behavioral segmentation allows automotive companies to tailor their product offerings and marketing messages to appeal to the specific preferences and priorities of diverse consumer behaviors, fostering stronger connections with target audiences.

### **Trends and Challenges Shaping the Automotive Industry: Navigating an Ever-Evolving Landscape**

The automotive industry, a powerhouse of innovation and consumer demand, is undergoing transformative changes driven by technological advancements, shifting consumer preferences, and global sustainability initiatives. Understanding the trends and challenges within this dynamic landscape is crucial for automotive companies, including industry leaders like Maruti Suzuki, as they navigate the road ahead.

#### **Trends Shaping the Automotive Industry:**

##### **1. Electric and Hybrid Vehicles:**

- **Trend:** The rise of electric and hybrid vehicles represents a seismic shift towards sustainable transportation. Governments worldwide are incentivizing electric vehicle (EV) adoption, and consumers are increasingly drawn to the environmental benefits and lower operating costs of EVs.
- **Impact:** Automotive companies are investing heavily in EV technology, expanding their electric vehicle portfolios to meet growing demand. Charging infrastructure development and advancements in battery technology are critical components of this trend.

##### **2. Autonomous Driving Technology:**

- **Trend:** Autonomous driving technology continues to advance, with a focus on enhancing safety, efficiency, and convenience. From driver-assist features to fully autonomous vehicles, the industry is moving towards a future where cars can navigate without human intervention.
- **Impact:** Automotive companies are integrating advanced driver-assistance systems (ADAS) and investing in research to develop fully autonomous vehicles. Regulatory frameworks and consumer trust are key factors influencing the widespread adoption of autonomous driving technology.

### **3. Connectivity and IoT Integration:**

- **Trend:** The integration of connectivity and the Internet of Things (IoT) in vehicles is reshaping the driving experience. Smart infotainment systems, real-time data analytics, and vehicle-to-everything (V2X) communication are becoming standard features.
- **Impact:** Automotive companies are focusing on creating connected vehicles that offer seamless integration with smartphones, smart homes, and other IoT devices. This trend enhances safety, entertainment, and overall convenience for consumers.

### **4. Shared Mobility Services:**

- **Trend:** The rise of shared mobility services, including ride-hailing and car-sharing platforms, is transforming how people perceive and use transportation. Consumers are increasingly open to alternatives to traditional car ownership.
- **Impact:** Automotive companies are exploring partnerships and investments in shared mobility services. This trend has implications for vehicle design, with an emphasis on durability and adaptability for a shared use environment.

### **5. Digital Retail and Online Purchases:**

- **Trend:** Digital retail platforms and online purchasing options are gaining prominence in the automotive sector. Consumers are seeking a seamless and convenient online buying experience for vehicles.
- **Impact:** Automotive companies are investing in digital showrooms, online configurators, and ecommerce platforms. This trend enhances accessibility for consumers, allowing them to explore and purchase vehicles from the comfort of their homes.

## **Challenges Confronting the Automotive Industry:**

### **1. Supply Chain Disruptions:**

- **Challenge:** Global supply chain disruptions, exacerbated by events like the COVID-19 pandemic, present challenges for automotive manufacturers. Shortages of essential components such as semiconductors and logistical challenges impact production schedules.
- **Impact:** Automotive companies are reevaluating and diversifying their supply chains to enhance resilience. Collaborative efforts with suppliers and the adoption of advanced technologies for real-time supply chain monitoring are key strategies to mitigate disruptions.

## 2. Transition to Electric Vehicles:

- **Challenge:** While the shift to electric vehicles is a trend, it poses challenges for traditional automakers in terms of infrastructure development, battery technology, and consumer acceptance. Establishing a robust charging infrastructure is a key challenge.
- **Impact:** Automotive companies are investing in charging networks and developing partnerships to address infrastructure challenges. R&D efforts are focused on improving battery technology to enhance range, charging speed, and affordability.

## 3. Data Security and Privacy Concerns:

- **Challenge:** The increased connectivity and data exchange in modern vehicles raise concerns about data security and privacy. Protecting sensitive information from cyber threats is a significant challenge.
- **Impact:** Automotive companies are investing in cybersecurity measures, including encryption and secure communication protocols. Clear communication with consumers about data usage and privacy policies is crucial to build trust.

## 4. Regulatory Compliance and Emissions Standards:

- **Challenge:** Stringent emissions standards and evolving regulatory landscapes pose challenges for automotive companies. Compliance with emissions regulations, especially in the transition to electric vehicles, requires substantial investments and adjustments.
- **Impact:** Automotive companies are adapting their product portfolios to meet emissions standards. Investment in research and development to achieve sustainability goals is essential, with a focus on innovations in fuel efficiency and alternative propulsion systems.

## 5. Consumer Skepticism Toward Autonomous Vehicles:

- **Challenge:** Despite technological advancements, consumer skepticism and concerns about the safety and reliability of autonomous vehicles persist. Building trust and addressing apprehensions are ongoing challenges.
- **Impact:** Automotive companies are conducting extensive testing and validation of autonomous technologies to ensure safety. Transparent communication about the capabilities and limitations of autonomous features is crucial to gain consumer confidence.

## **Integration of Targeting, Segmentation, and Capital Budgeting: Strategic Synergy for Financial Success**

The integration of targeting, segmentation, and capital budgeting is a dynamic intersection where marketing strategies and financial decisions converge to drive sustainable growth and maximize returns. For companies like Maruti Suzuki operating in the competitive automotive industry, this integration is pivotal for strategic alignment and efficient resource utilization.

### **1. Targeting and Segmentation: Precision in Market Approach**

Targeting and segmentation are fundamental pillars of marketing strategy. Targeting involves identifying specific consumer groups, while segmentation entails dividing the market into distinct subsets based on shared characteristics. This precision allows businesses to tailor their products and marketing efforts to meet the unique needs and preferences of different customer segments.

**Connection to Capital Budgeting:** Capital budgeting decisions involve allocating financial resources to various projects and initiatives. The insights gained from targeting and segmentation guide these decisions by identifying high-potential segments that warrant strategic investments. For example, if a specific segment demonstrates strong growth potential and aligns with the company's objectives, capital budgeting may prioritize product development, marketing campaigns, and infrastructure enhancements targeted at capturing this segment.

### **2. Revenue Generation and Return on Investment (ROI):**

The effectiveness of targeting and segmentation directly influences revenue generation. By honing in on specific consumer segments, businesses can create products and services that resonate with the identified audience, leading to increased sales and market share. The ROI from these initiatives becomes a crucial metric for evaluating the success of targeting and segmentation strategies.

**Connection to Capital Budgeting:** Capital budgeting decisions are inherently tied to revenue expectations and ROI. When considering investments in marketing campaigns or new product launches targeted at specific segments, businesses assess the potential revenue streams and the anticipated return on the capital invested. This ensures that budget allocations align with the expected financial outcomes tied to targeted efforts.

### **3. Resource Optimization: Allocating Capital Strategically**

Segmentation facilitates resource optimization by directing focus and investments toward segments with the highest growth potential or strategic importance. This involves allocating marketing budgets, research and development funds, and operational resources more efficiently to address the distinct requirements of each segment.

**Connection to Capital Budgeting:** Capital budgeting aims to optimize the use of financial resources. Segmentation guides this optimization by providing a roadmap for prioritizing investments. For instance, if a particular segment demands technological innovations, capital budgeting decisions may allocate funds to research and development projects geared specifically towards meeting the technological needs of that segment.

### **4. Risk Mitigation and Scenario Analysis:**

Targeting and segmentation strategies inherently involve risk assessment. Understanding the characteristics and behaviors of different segments allows businesses to anticipate market changes and consumer trends. This risk awareness is crucial for informed decision-making.

**Connection to Capital Budgeting:** Capital budgeting decisions involve assessing risks associated with various investments. Segmentation insights contribute to scenario analysis, helping businesses evaluate the

potential impact of different market conditions on targeted segments. This risk mitigation approach ensures that capital investments are made with a comprehensive understanding of market dynamics.

## **5. Long-Term Value Creation: Building Sustainable Competitiveness**

Effective targeting and segmentation contribute to building long-term relationships with customers. By aligning products and services with the specific needs of different segments, businesses can foster loyalty and enhance customer lifetime value.

**Connection to Capital Budgeting:** Capital budgeting decisions, especially those focused on customer relationship management initiatives, are guided by the goal of creating long-term value. Investments in customer-centric strategies align with the long-term vision of building a sustainable competitive advantage and maximizing the return on capital over an extended period.

## **6. Adaptability and Flexibility in Budgeting:**

Targeting and segmentation strategies require adaptability to changing market conditions and consumer behaviors. This adaptability is crucial for staying ahead of competitors and meeting evolving customer expectations.

**Connection to Capital Budgeting:** Capital budgeting decisions benefit from flexibility. The ability to adapt budget allocations in response to shifts in market dynamics, emerging trends, or changes in segment priorities enhances the agility of capital budgeting strategies. For example, if a new consumer segment gains prominence, flexible capital budgeting allows for reallocation of resources to capitalize on emerging opportunities.

## **7. Product Lifecycle Management: Strategic Timing of Investments**

Targeting and Segmentation Strategies involves Understanding product lifecycles complements targeting and segmentation strategies, providing insights into which segments are in growth, maturity, or decline.

**Connection to Capital Budgeting:** Capital budgeting decisions align with the lifecycle stage insights, guiding strategic investments in product development, updates, or phase-outs based on market dynamics.

## **8. Economic and Market Trends Analysis: Informed Investment Strategies**

Targeting and Segmentation Strategies involves Regular analysis of economic and market trends contributes to informed capital budgeting decisions. Targeting and segmentation strategies provide insights aligned with broader economic trends.

**Connection to Capital Budgeting:** By aligning capital budgeting decisions with anticipated market trends, car companies can make strategic investments that position them advantageously.

## **9. Competitive Benchmarking: Resource Allocation for Differentiation**

Targeting and Segmentation Strategies involves Understanding the competitive landscape guides capital budgeting decisions on resource allocation. Targeting and segmentation, coupled with competitive benchmarking, inform financial strategies for effective brand and product differentiation.

**Connection to Capital Budgeting:** Strategic resource allocation, driven by capital budgeting decisions, enhances the competitive edge.

In conclusion, the integration of targeting, segmentation, and capital budgeting represents a symbiotic relationship where marketing strategies inform financial decisions and vice versa. This strategic synergy is essential for companies like Maruti Suzuki to navigate the complexities of the automotive industry, ensuring that capital investments align with market opportunities, consumer preferences, and the long-term vision for sustained competitiveness and financial success.

## **TARGETING, SEGMENTATION AND MARKETING STRATEGIES OF MARUTI SUZUKI**

### **SEGMENTATION**

#### **Introduction**

The Indian auto-mobile market turned into, the fourth biggest on the planet and expanding by 9.5 percent to million 4.2 units (barring bikes) in 2022.



Our Indian auto mobile market was the seventh largest manufacturer and producer of auto mobiles in commercial sector in the year 2017.

India is in like manner a detectable auto exporter and has strong admission advancement, Vehicle trade wound up 26.56 percent in the midst of April to July 2018

It is relied upon to develop at the compound annual growth rate of 3.05 percent amid 2016-2026.

Also, exercises by the Government of India and the genuine vehicle players in the Indian market are relied on to make India a pioneer in the bike and four wheeler advertise on the planet by 2020

### **Market size**

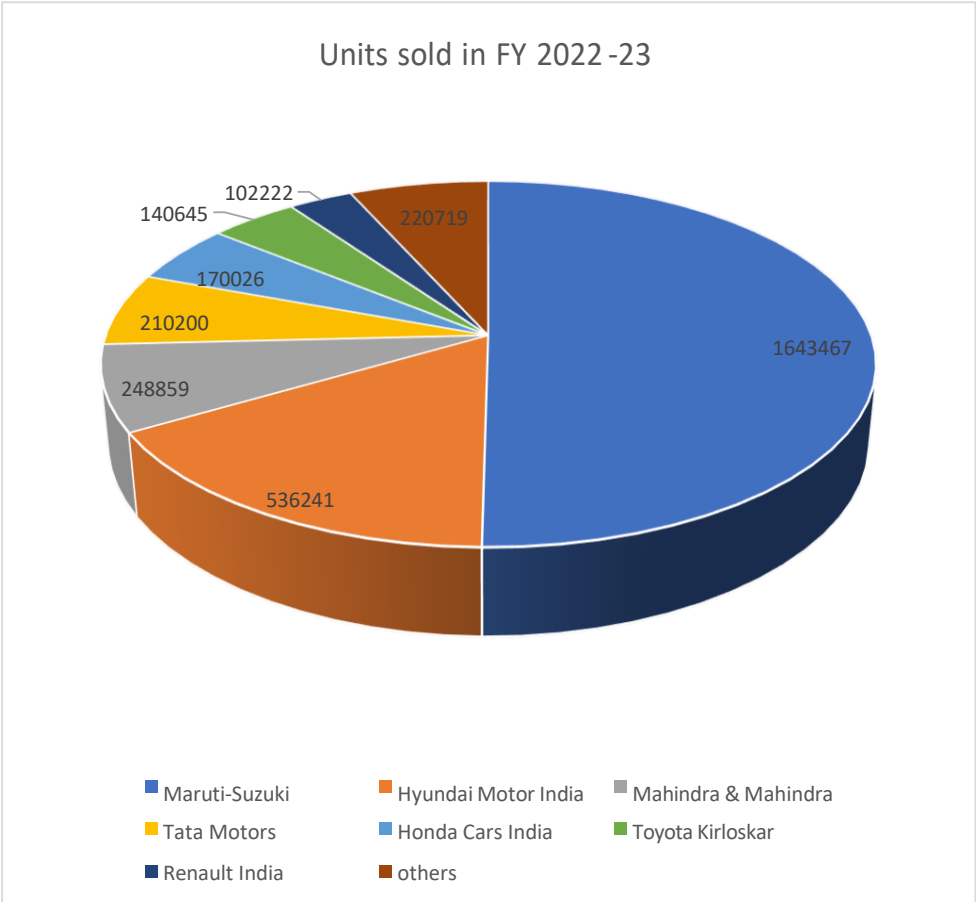
Domestic four wheeler market has expanded at 7.08 percent compound annual growth rate between FY17-22 with 29.07 million vehicles produced in the nation in FY22. From April-July 2018, automobile industry expanded 16.69 percent year-on-year to achieve 10.88 million vehicle units.

In general domestic cars deals expanded at 7.01 percent compound annual growth rate between FY17-22 with 24.97 million vehicles getting sold in FY22. Vehicle deals in July 2022 saw a year-on-year development rate of 7.9 percent crosswise over sections, driven by 46.24 percent development in threewheeler deals as far as rate.

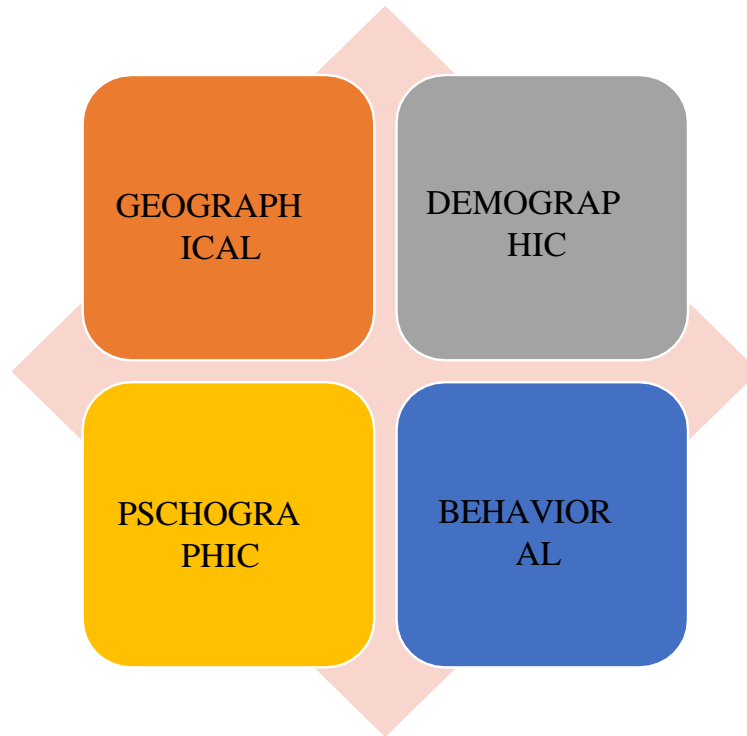
### **Market share of Indian auto mobile industry**

<b>Carmaker</b>	<b>Units Sold in FY 2022-23</b>	<b>Market Share</b>
Maruti-Suzuki	1643467	49.98%
Hyundai Motor India	536241	16.30%
Mahindra & Mahindra	248859	7.56%

Tata Motors	210200	6.39%
Honda Cars India	170026	5.17%
Toyota Kirloskar	140645	4.27%
Renault India	102222	3.10%
Others	220719	7.23%



## BASIS OF SEGMENTATION



### **GEOGRAPHICAL:-**

- Country wise segment
- Urban and semi urban areas

Geographical segmentation is one amongst the foremost vital basis of segmentation of the car sector, particularly in massive sized countries like India, wherever the conditions in several regions. Taking the division in India itself, we find that produces of tractors would concentrate exclusively on those zones wherever horticulture is of prime significance and would focus on those agriculturists United Nations office have sizeable land possessions and have the assets to shop for a tractor.

On the other hand, business vehicle firms would area the market on the possibility of convergence of ventures in a few areas.

Luxury car makers would without a doubt focus on the metropolitan districts for the offer of their autos, though minimal car makers would conjointly mull over forming urban communities and townships into thought all through the strategy for division of their item.

Having the big selection of models in nearly each section of the car market. Maruti Suzuki offers sixteen brands and a hundred and fifty variants spanning across all segments consisting. Therefore serving the varied vary of consumers. Whole product strategy focuses on occupation to the requirements of just about all the segments from the centre category to high category.

## DEMOGRAPHIC

With autos inside the economy area, mid-extend segment luxury and very premium segment Target bunch for the entire incorporates anybody over four 100000 p.a. compensation, people attempting to alter from 2-wheeler to 4-wheeler, twenty to thirty year olds utilized as experts and managers. The centre category, higher bourgeoisie, Upper class, and Affluent classification the age of 21-65 years incorporates of its target audience. Maruti Suzuki positions all its 16 brands in nearly as some ways to serve totally different needs and needs of shoppers such as:

**Alto**– Let’s go- Positioned as India’s most fuel economical automotive which might be afforded by lower financial gain teams further.

**Wagon R**– galvanized Engineering- Positioned as a whole which works well with people that need to steer economic and fascinating life style, mirror confidence and have the multifarious temperament.

**Swift**– You’re the fuel– Positioned because the automotive with vogue, fashionable appearance, and young angle.

**Swift Dzire**- the centre car- Positioned as associate degree entry-level sedan for the aspirational category.

**SX4**– Men area unit Back– Positioned because the powerful automotive for men.

**Ertiga**– “A Feeling known as LUV” – Life Utility Vehicle– Positioned as a compact seven seater, one which is able to have a tiny low footprint and a good turning radius.

Maruti-Suzuki use differentiated selling to draw in all segments. Others, like Hyundai, and Microsoft attractiveness to 2 or a lot of segments, however not all segments.

Reason why it's differentiated because:-almost each category of individuals will afford cars created by Maruti.

### **Middle category**

Maruti uses differentiated selling as a result of it provide:-

1. Sales maximization.
2. Recognition as a specialist

For **socio-economic class individuals** maruti launched cars , like :- 800 (Launched 1983)

Omni (Launched 1984)

Gypsy (Launched 1985)

Wagon R (Launched 2002)

Alto (Launched 2000)

For **higher socio-economic class** ,cars like:-

Swift (Launched in 2005)

SX4 (Launched in 2007)

Swift Dzire (Launched in 2008)

A-star (Launched in 2008)

Ritz (Launched 2009),

Estilo (Launched 2009),

Eeco (Launched 2010)

Maruti New Wagon R (Launched 2010)

### **PSYCHOGRAPHIC:**

It basically focuses on middle class people but company does make sports car too.

In view of psychological segment, vehicle makers return up with entirely unexpected variation of the models of their item. This has been for the most part observed inside the instance of autos, wherever organizations ordinarily returned up with 2 or 3 variations of a comparative model, and it's been found out in terms of professional career investigators that the variation of the medium variation of the model moves the foremost.

Tag-lines like “Men are Back” (used by Maruti Suzuki for the launch of a replacement car) and “Definitely Male” (used by Bajaj for a well-liked bike) target a specific class of people and facilitate to extend sales and recognition therein phase.

Manufacturers of luxury cars like Ferrari, Porsche, etc target the section of the society with an outsized income and position, and this will be achieved by psychological segmentation.

### **BEHAVIORAL:-**

As mentioned earlier, activity segmentation is finished on the premise of the advantages sought-after, loyalty standing, etc.

This is another necessary means that for segmentation within the automobile sector, and taking another time the instance of an automotive, Daimler, the manufacturer of luxury automotive Maybach, customises the cars consistent with needs and requirements of the merchandise.

**Benefits-** client appearance for the subsequent advantages from an automotive.

### **Power-**

People do seek for power from power. In keeping with their, would like they give the impression of being for cars in their several power basket (i.e. 600cc – 1300cc). The next power is expounded to offer higher speed, acceleration by the customers.

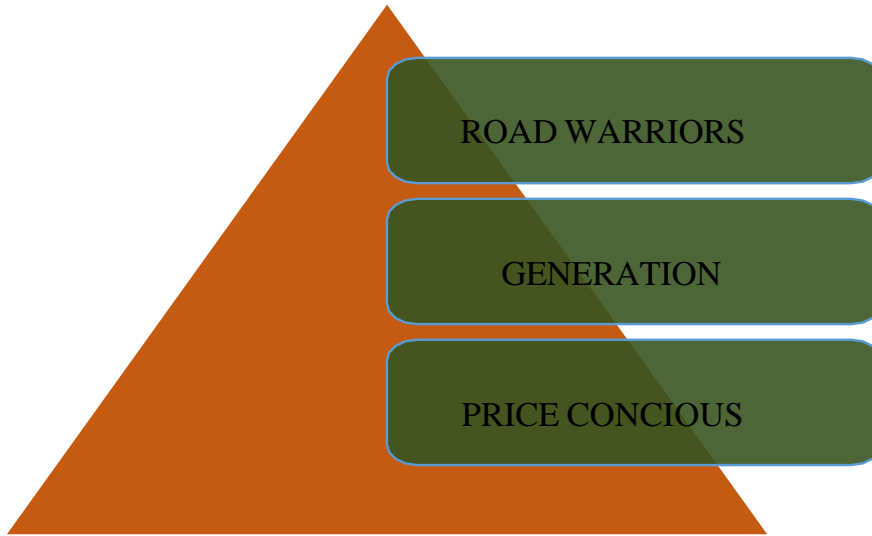
Distribution of households (owning a car) by financial gain

Distribution of house (owning a car) by accomplishment

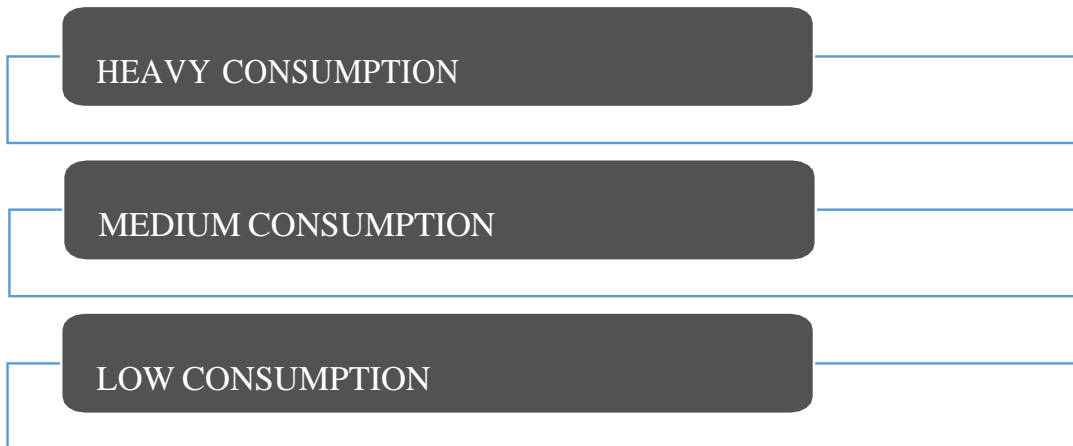
### **Technology-**

With all form of merchandise out there within the tiny cars market, technology will act as a, somebody for client. New technologies like MPFI (multipurpose fuel injection), turbo charging, electronic traction management, opposing protection braking systems, and convertors.

**Behavioural segmentation can be done on the basis of:-**



**Behavioural consumption of people:-**



**TARGETING OF MARUTI SUZUKI**

<p style="text-align: center;"><b>TARGET</b></p> <p style="text-align: center;"><b>Cars in economy segment are targeted for people having an annual income of 3 Lakhs</b></p>	<p style="text-align: center;"><b>TARGET</b></p> <p style="text-align: center;"><b>Cars in middle range segment are targeted for people having an annual income of 3-5 lakhs.</b></p>	<p style="text-align: center;"><b>TARGET</b></p> <p style="text-align: center;"><b>Cars in luxury and super premium segment are targeted for people having an annual income greater than 5 lakhs.</b></p>
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It's a noted incontrovertible fact that the agricultural market has been the foremost contributor for the two-wheeler trade growth. 46% of the sales of Hero MotoCorp square measure attributable to the agricultural phase. This phase has the potential for growth and may be relied upon for a property growth. Not simply the two-wheeler however conjointly the hackney coach phase will communicate this phase for its growth. On

The company has set expectations of 50% sales from the agricultural phase by 2015-16. Perhaps, it's perpetually been the success issue for the corporate. Even throughout the slump within the sales within the entire phase, Maruti managed to cross the road while not facing any drawback. Reason, by little question, was the continual sales within the rural market. Maruti already includes a tight hold on this phase. Last month there was a jump within the sales and therefore the company witnessed a growth of 55%

Maruti's rural market focus initiative started manner back in 2007. The corporate metameric the category into tiny clusters. It approached its potential customers through the Panchayats. Curiously the agricultural market isn't simply searching for the tiny and low-cost cars. There has been growing interest within the high finish cars too. The media has compete its half in carrying the communication of those automobile corporations to the potential customers. Maruti Suzuki, during a bid to form its presence stronger, has spread out twenty three new stores within the tiny cities.

After launching tiny family cars, government sedans for corporates and organization, and premium compacts for young population for of these years, Maruti Suzuki India (MSIL) can presently launch an automobile 'Ignis' targeting at Millennials, kids born in late Eighties and Nineties, the corporate same on weekday.

Booking of this latest tiny automobile can begin from January one through the company's web site and official launch can happen on January thirteen. Like its premium hatchback Baleno and crossover S-Cross, Ignis are oversubscribed through MSIL's Nexa showrooms across the country. The company contains a



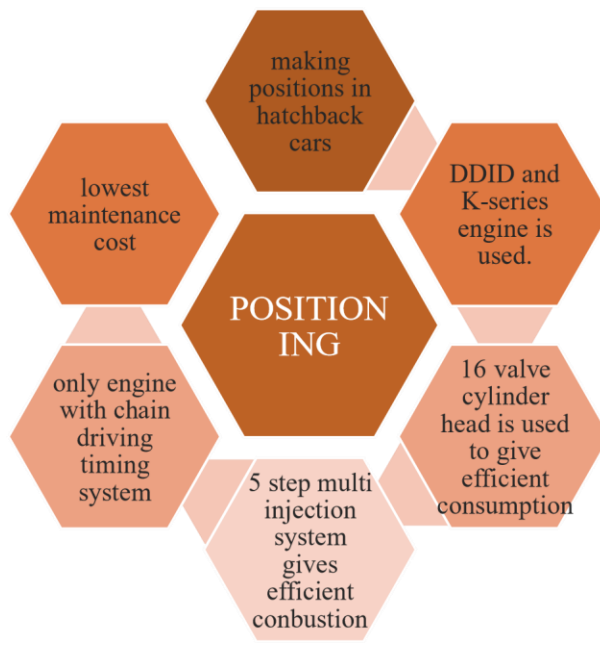
network of 197 Nexa retailers in one hundred fifteen cities across India and it plans to succeed in up to 250 such retailers by finish of this year in one hundred fifty cities, RS Kalsi, decision maker selling & Sales, MSIL, told reporters here.

Speaking on the newest automobile, he said, “This are associate degree entry phase giving from Nexa – a premium urban compact vehicle for the millennials. Millennials have a want to form a distinction and wish to square out on the premise of the alternatives they create. 1st time job seekers, following a passion in life, UN agency stood up to disagree, can expertise the Ignis.” Powered by one.2-litre gasoline and one.3-litre diesel engines, the new automobile can have heap vibrant options, associate degreed additionally one will customise the automobile from an array of decisions accessible at Maruti Suzuki dealers.

### **POSITIONING OF MARUTI SUZUKI**

Maruti attempt to comprehend the client's demography and brain research to position a brand because they totally emerged with the emerging time and trends of the market they knew it very well that if they won't change soon they will be out of the market just like HMT ambassador.

- Maruti have changed from being a deals driven association to an absolutely client driven association.
- Their slogan is simply depend on their dependability and affordability with 'way of life' which means 'Lifestyle', so basically they are different from others because they are totally a costumer driven company and they have successfully penetrated the market and made an image of affordable and consumer based company as well as they are inside the mind of the consumers that if its MarutiSuzuki there will a good value for them as well as return on their money.
- Small cars are positioned in Republic of India as town cars that are simple to drive, provide high mileage, with low operational price and low worth. Attributable to the tremendous growth within the little automobile market, varied world automobile makers are coming into this market and so resulting in growing competition. This has more LED to each manufacturer positioning it, higher than the rest, by upgrading merchandise, many versions, new technology giving discounts & offers, higher finance choices. The table below shows client targeted price



## **Promotional strategies**

### **Street Shows**

The organization intends to arrange street shows, to show vehicles in the pavilions during various school celebrations and presentations. This vehicle will offer to youngsters more.

### **TV commercials**

Notices to advance and market our item will be indicated on leading television channels. Real music and sports channels will promote and they will connect with the youth will be advanced through Star, Zee, Sony and Doordarshan and so on as it has more watchers.

### **Radio**

Radio is the medium with the largest inclusion. Studies have as of late demonstrated high levels of introduction to radio telecom both inside urban and country territories, regardless of whether listeners actually possess a set. Numerous individuals tune in to other individuals' radios or hear them in broad daylight places. So radio declarations will be made and commercials will be reported on the radio about the item highlights and value, characteristics, and so forth.

### **Print Ads**

Day by day commercials in news-papers and magazines will be utilized to advance the product. Handouts at the underlying stage will be dispersed at railroad stations, shopping centers, school areas and different areas.

### **Workshops and Seminars**

Workshops and courses will be held in schools and huge corporate to make individuals mindful about the organizations past execution and item includes, its moderateness and usage, vast conveyance arrange. Street shows will be directed where free preliminaries of the vehicle would be given.

### **Banners, neon signs**

Hoardings, banners, neon signs showed at clubs, plates, outside theatres and shops to promote SWIFT.

## **CHAPTER 2: LITERATURE REVIEW**

### **Literature Review: Capital Budgeting Practices at Maruti Suzuki**

#### **Jog and Srivastava (1991):**

In their investigation of large Canadian corporations, Jog and Srivastava spotlighted key aspects of the capital budgeting process. Their findings, while not exclusive to Maruti Suzuki, highlight the significance of employing discounted cash flow (DCF) methods, particularly in evaluating diverse projects such as foreign operations, leasing, and expansions—insights that potentially resonate with Maruti Suzuki’s strategic decisions.

#### **Block Stanley (2000):**

Surveying 150 multinational companies, Block delves into the capital budgeting policies and procedures, emphasizing the challenges in adapting domestic practices to international contexts. While not directly Maruti Suzuki-focused, the study sheds light on misapplications, including the nuanced application of weighted average cost of capital, influencing companies navigating international capital budgeting scenarios.

#### **Ryan Patricia A and Ryan Glenn P. (2002):**

Evaluating capital budgeting decision methods among 800 manufacturing companies, the Ryans emphasize the prevalence of Net Present Value (NPV) as a tool aligning corporate theory and practice. While not Maruti Suzuki-centric, this study sets the stage for understanding industry-wide preferences, potentially mirrored in Maruti Suzuki’s inclination toward NPV and Internal Rate of Return (IRR).

#### **Gupta Sanjeev, Batra Roopali, and Sharma Manisha (2007):**

Exploring capital budgeting techniques in Punjab’s manufacturing industries, Gupta, Batra, and Sharma’s findings, although not Maruti Suzuki-specific, unravel factors influencing method choices. Their insights into the prevalence of non-discounted cash flow techniques and the influence of CEO education and experience may provide context for Maruti Suzuki’s capital budgeting landscape.

#### **.Klammer, Thomas P. (2008):**

Analyzing a sample of 348 firms in France, Klammer highlights the dominance of the Present Value method in manufacturing companies’ capital budgeting. Though not Maruti Suzuki-exclusive, this study offers insights into prevalent methods that may align with Maruti Suzuki’s approach.

#### **Pettway (2009):**

Surveying 310 diverse business firms, Pettway explores the capital budgeting process and risk adjustment methods. While not Maruti Suzuki-centric, the study underscores the importance of Internal Rate of Return (IRR) and the challenges in defining projects and estimating cash flows—elements central to Maruti

Suzuki's capital budgeting considerations.

**Lawrence G. and Forrester (2010):**

Analyzing responses from 125 manufacturing firms with significant stock price growth, this study underscores the popularity of Discounted Cash Flow (DCF) techniques, especially IRR. While not Maruti Suzuki-specific, the insights into difficulties in project definition and cash flow estimation resonate with potential challenges faced by the company.

**Brighman (2011):**

Conducting research on capital budgeting projects of 15 large manufacturing firms, Brighman's findings, although not tailored to Maruti Suzuki, reveal preferences for discounted cash flow techniques among large manufacturing firms. The assumptions and simplifications noted in the study may offer parallels to considerations within Maruti Suzuki's capital budgeting.

**Adeniyi (2012):** Asserting the widespread usage of the payback period method, Adeniyi provides reasons for its prevalence, offering insights into its practical applicability. Although not Maruti Suzuki-specific, this study hints at the factors that might influence decisions in uncertain markets—a consideration Maruti Suzuki may encounter.

**Pradhan, Singh (2008):** Exploring outward foreign direct investment (OFDI) in developing countries, including India, Pradhan and Singh's study introduces the concept of strategic asset-seeking motives. Though not exclusively focused on Maruti Suzuki, the study lays a foundation for understanding the broader industry dynamics influencing the company's strategic decisions.

**Sharma (2008):**

Examining the Indian Automotive Industry, Sharma's study provides insights into sales and capabilities, predicting growth due to rising disposable income and increasing consumerism. While not Maruti Suzuki-exclusive, the study anticipates trends that may align with Maruti Suzuki's market positioning and investment considerations.

**Kale (2011):**

Highlighting the technological sophistication and growth in the Indian auto industry, Kale's study, while not Maruti Suzuki-centric, tracks capability development and acknowledges the impact of government policies. The study contributes to understanding factors influencing innovative capabilities, which may have implications for Maruti Suzuki's strategic decisions.

# CHAPTER 3: RESEARCH METHODOLOGY

## INTRODUCTION TO RESEARCH METHODOLOGY

Research methodology is the systematic process used by researchers to collect, analyse, and interpret data in a structured manner. It encompasses the theoretical and practical techniques and strategies employed in conducting research. Understanding research methodology is crucial for ensuring the validity, reliability, and credibility of research findings. It involves the selection of appropriate research design, data collection methods, and analysis techniques tailored to address specific research questions or hypotheses.

## IMPORTANCE OF RESEARCH METHODOLOGY:

Understanding research methodology is essential for several reasons:

1. **Ensures Rigor:** A well-defined research methodology ensures that the study is conducted with rigor and precision, enhancing the credibility of the findings.
2. **Validity and Reliability:** Proper methodology helps in ensuring that the data collected is valid and reliable, leading to accurate conclusions.
3. **Ethical Compliance:** Researchers must adhere to ethical standards when conducting studies involving human subjects or sensitive information.
4. **Reproducibility:** Clear methodology allows other researchers to replicate the study's procedures and validate its findings.

In conclusion, research methodology forms the foundation of any scientific inquiry or investigation. It provides a systematic framework for conducting research studies while ensuring accuracy, ethical integrity, and meaningful interpretation of results.

## OBJECTIVE OF THE STUDY

**1. To Evaluate Capital Budgeting Techniques:** Assess the effectiveness of the capital budgeting techniques employed by Maruti Suzuki, such as Net Present Value (NPV), Internal Rate of Return (IRR), and Payback Period, in guiding investment decisions.

**2. To Examine Risk Management Strategies:** Examine the risk factors associated with Maruti Suzuki's capital budgeting decisions and evaluate the strategies in place to identify, mitigate, and manage these risks.

**3. To Compare Industry Standards:** Compare Maruti Suzuki's capital budgeting practices with industry standards and best practices within the automotive sector, identifying areas of alignment and potential divergence.

**4. To Offer Recommendations:** Based on the analysis, provide practical recommendations for optimizing Maruti Suzuki's capital budgeting process, enhancing investment decision-making, and improving overall financial performance.

### 3. SCOPE OF THE STUDY

**1. Geographical Focus:** The research will primarily concentrate on Maruti Suzuki's operations within India, where it has a dominant market presence. International operations, if relevant to capital budgeting decisions, may also be considered.

**2. Capital Budgeting Techniques:** The study will delve into the specific capital budgeting techniques employed by Maruti Suzuki, including Net Present Value (NPV), Internal Rate of Return (IRR), and Payback Period. The effectiveness and relevance of these techniques will be a key focus.

**3. Financial Analysis:** Financial data, including income statements, balance sheets, and cash flow statements, will be analysed to evaluate Maruti Suzuki's financial performance in relation to its capital budgeting decisions. This analysis will offer insights into how different financial practices have impacted the company's overall financial health.

### RESEARCH DESIGN

#### 1. Descriptive Research Design:

**Objective:** To provide a detailed description of Maruti Suzuki's capital budgeting practices, including the criteria used, types of investments, and the overall process.

**Methodology:** This design involves collecting and analyzing both quantitative and qualitative data from internal documents, reports, and interviews to provide a comprehensive overview of the company's capital budgeting practices.

## **2. Mixed-Methods Research Design:**

**Objective:** To combine quantitative and qualitative research methods to provide a comprehensive understanding of capital budgeting practices.

**Methodology:** This design includes both the collection and analysis of financial data (quantitative) and interviews or surveys (qualitative) to cross-validate and complement findings.

### **DATA COLLECTION:**

#### **Sources of Data: Secondary Sources**

**Direct Data Collection:** Data is directly collected from organizational records, documents, and reports. For instance, company records, financial statements and internal documents related to capital budgeting decisions at Maruti Suzuki.

**News Media:** News articles and reports from reputable news outlets will offer insights into recent developments, events, or trends in the automotive industry and at Maruti Suzuki.

**Websites and Online Resources:** Official websites of organizations, including Maruti Suzuki's corporate website, will provide data in the form of annual reports, press releases, and sustainability reports.

**Government Publications:** Data published by Government agencies relevant to automotive industries. For instance, economic data, regulatory information, or industry statistics from government sources.

## **IV) LIMITATIONS TO THE STUDY:**

- **Data Availability:**
  - Limited access to proprietary financial data of Maruti Suzuki, which could restrict the depth of analysis.
  - Reliance on publicly available data, which may not include all relevant information.
  
- **Time Constraints:**
  - Time limitations for conducting an in-depth analysis of a company's capital budgeting decisions and their outcomes.



- Market conditions and company strategies may have evolved since the last available data point, potentially affecting the relevance of the findings.
- **Data Quality:** ○ Data accuracy and reliability issues in publicly available financial statements or reports.
  - Potential discrepancies between reported and actual financial figures.
- **Industry Dynamics:**
  - The automotive industry is dynamic and subject to rapid changes in technology, consumer preferences, and market trends. The study may not capture real-time dynamics that could influence capital budgeting decisions
- **Subjectivity:**
  - The evaluation of the effectiveness of capital budgeting decisions may involve some degree of subjectivity, as certain outcomes may be open to interpretation.
  - Different analysts may have different criteria for assessing the success of investments.

## CHAPTER 4- DATA ANALYSIS, INTEPRETATION AND PRESENTATION

### IMPORTANCE OF INVESTMENT DECISION:

1. Investment decision requires special attention because of the following reasons.
2. They influence the firm's growth in the long term.
3. They effect the risk of the firm.
4. They involve commitment of large amount of funds.
5. They are irreversible, or reversible at substantial loss.
6. They are among the most difficult decisions to make.

### INVESTMENT EVALUATION CRITERIA:

1. Three steps are involved in the evaluation of investment.
2. Estimation of cash flows.
3. Estimation of the required rate returns (the opportunity cost of capital) application of a decision rule

**EVALUTION OF INVESTMENT PROPOSAL:**At each of time a business firm has a number of proposals regarding various objects in which it can invest funds. But the funds available with the firm are ways limited and it is not possible to

invest: Rinds in all he proposals at a time.

Hence, it is very essential to select amongst the various competing Proposals, those which given highest benefits. The crux of the capital budgeting is the location of available non-econornic, which influence the capital budgeting .decisions. The crucial factor that influences. the capital budgeting decision is the profitability of the prospective investment. Yet the disk involved in the proposal in not be ignored because - profitability and risk are directly related, i.e., higher. Ratability, the risk and vice-versa. They are many evaluating profitability of capital investment proposals. The various commonly used methods are as follows:

Non DCF criteria

### DISCOUNTING RATE

	Low	Mid	High	Market Price
<b>Selected Discount Rate</b>	<b>11.50%</b>	<b>11.00%</b>	<b>10.50%</b>	
<b>Implied Fair Value</b>	<b>8,983.44</b>	<b>10,441.51</b>	<b>12,527.29</b>	10,541.75

<i>Implied Upside / (Downside)</i>		-14.80%	-1.00%	19.30%		
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<b>(INR in million s)</b>	<b>Input Projections</b>									
<b>Fiscal Years Ending</b>	Mar-24	Mar-25	Mar-26	Mar-27	Mar-28	Mar-29	Mar-30	Mar-31	Mar-32	Mar-33
<b>Revenue</b>	14,24,831	1583040	1729386	2051005	2483151	2793545	3003061	3108168	3170331	3233738
<b>Growth</b>	21.20%	11.1%	9.20%	18.6%	21.1%	12.5%	7.50%	3.50%	2.00%	2.00%
<b>EBITDA</b>	1638423	190193	212293	244391	285562	349193	390397	404061	412143	420385
<b>Revenue</b>	11.5%	12%	12.3%	11.9%	11.5%	12.5%	13.0%	13%	13%	13%

<b>(INR in millions)</b>	<b>Input Projections</b>									
<b>Fiscal Years Ending</b>	Mar-24	Mar-25	Mar-26	Mar-27	Mar-28	Mar-29	Mar-30	Mar-31	Mar-32	Mar-33
<b>Capital Expenditures</b>	80,000	80000	80000	80133	70000	76711	75615	74109	75478	75067
<b>% Revenue</b>	5.60%	5%	4.60%	3.90%	2.80%	2.70%	2.50%	2%	2%	2%

**a) Payback period**

The payback period on of the most popular and widely recognized tradition methods of evolution investment proposals. Payback period is the number of years required to require the original cash outlay invested in a project.

In the project generates constant annual cash flows, the payback period can be computed by dividing cash outlay by the annual cash inflows.

Initial investment

$$\text{Pay back} = \frac{\text{Initial Investment}}{\text{Annual cash Inflows}}$$

In the vase of unequal cash flows the payback period can be found out by adding up the cash inflow until the total is equal to the initial cash outlay.

**The payback period is approximately 0.47 years, which is equivalent to around 3.8 years.**

**b) Accounting rate of returns (ARR):**

The accounting rate of returns also known as the return on investment (ROI) uses accounting information, as reveled by financial statements, to measure to profitability of an investment the accounting rate of returns is the ratio of the average of tax profits divided by the average investment. Average earning (after tax) ARR = ----- 100

Average investment

**The Accounting Rate of Return (ARR) is approximately 39.6%.**

**DFC criteria**

**a)Net present value (NPV):** The net present value is the classical method of evaluating the investment proposals. If is a DCF technique that explicitly recognizes the time value at different time periods differ in the value and comparable only when their equipment present values – around out.

NPV= Total present value –project cost

**Net Present Value (NPV) using the midpoint of the discount rate range (11.0%). The result is approximately ₹899,679.**

**(b) Internal Rate of Return (IRR):**

The internal rate of return (IRR) method is another discounted cash flow technique which takes account of the magnitude and thing of cash flows, other terms uses to describe the IRR method are yield on an

investment, marginal efficiency of capital, rate of return over cost, time – adjusted rate of internal return and soon. NPV at LR

$IRR = LR + \frac{NPV \text{ at LR}}{\text{Different NPV}} \times \text{Different rate}$

LR= lower discount rate

NPV at LR = Net present value at lower rate

Different NPV = 2 Rates net present value difference

Different rate = 2 rates different

**The result when calculated is approximately 18.3%**

**PROFIT AND LOSS STATEMENT OF MARUTI SUZUKI OF THE PAST 5 YEARS**

<b>PROFIT &amp; LOSS ACCOUNT OF MARUTI SUZUKI INDIA (in Rs. Cr.)</b>	<b>Mar-23</b>	<b>Mar-22</b>	<b>Mar-21</b>	<b>Mar-20</b>	<b>Mar-19</b>
	12 months	12 months	12 months	12 months	12 months
<b>INCOME</b>					
<b>REVENUE FROM OPERATIONS [GROSS]</b>	<b>1,12,500.8</b>	<b>83,798.1</b>	<b>66,562.1</b>	<b>71,690.4</b>	<b>83,026.5</b>
Less: Excise/Service Tax/Other Levies	0	0	0	0	0
<b>REVENUE FROM OPERATIONS [NET]</b>	<b>1,12,500.80</b>	<b>83,798.10</b>	<b>66,562.10</b>	<b>71,690.40</b>	<b>83,026.50</b>
<b>TOTAL OPERATING REVENUES</b>	<b>1,17,522.90</b>	<b>88,295.60</b>	<b>70,332.50</b>	<b>75,610.60</b>	<b>86,020.30</b>
Other Income	2,161.30	1,793.50	2,946.40	3,420.80	2,561.00
<b>TOTAL REVENUE</b>	<b>1,19,684.20</b>	<b>90,089.10</b>	<b>73,278.90</b>	<b>79,031.40</b>	<b>88,581.30</b>
<b>EXPENSES</b>					

Cost Of Materials Consumed	46,670.00	39,738.70	33,296.90	34,636.60	45,023.90
Purchase Of Stock-In Trade	39,977.20	26,390.50	17,247.20	18,758.10	15,019.50
Operating And Direct Expenses	0	0	0	0	0
Changes In Inventories Of FG, WIP And Stock-In Trade	-403.7	-91.9	273.1	-238.1	210.8
Employee Benefit Expenses	4,605.10	4,022.20	3,402.90	3,383.90	3,254.90
Finance Costs	186.6	125.9	100.8	132.9	75.8

Depreciation And Amortisation Expenses	2,823.30	2,786.50	3,031.50	3,525.70	3,018.90
Other Expenses	15,803.90	12,679.40	10,839.90	11,889.20	11,634.00
<b>TOTAL EXPENSES</b>	<b>1,09,525.10</b>	<b>85,506.80</b>	<b>68,119.50</b>	<b>71,966.60</b>	<b>78,115.70</b>
<b>PROFIT/LOSS BEFORE EXCEPTIONAL, EXTRAORDINARY ITEMS AND TAX</b>	<b>10,159.10</b>	<b>4,582.30</b>	<b>5,159.40</b>	<b>7,064.80</b>	<b>10,465.60</b>
Exceptional Items	0	0	0	0	0
<b>PROFIT/LOSS BEFORE TAX</b>	<b>10,159.10</b>	<b>4,582.30</b>	<b>5,159.40</b>	<b>7,064.80</b>	<b>10,465.60</b>
<b>TAX EXPENSES-CONTINUED OPERATIONS</b>					
Current Tax	2,247.50	1,430.10	1,155.60	1,374.80	2,932.30
Less: MAT Credit Entitlement	0	0	0	0	0
Deferred Tax	-137.6	-614.1	-225.9	39.4	32.7
Tax For Earlier Years	0	0	0	0	0
<b>TOTAL TAX EXPENSES</b>	<b>2,109.90</b>	<b>816</b>	<b>929.7</b>	<b>1,414.20</b>	<b>2,965.00</b>
<b>PROFIT/LOSS AFTER TAX AND BEFORE EXTRAORDINARY ITEMS</b>	<b>8,049.20</b>	<b>3,766.30</b>	<b>4,229.70</b>	<b>5,650.60</b>	<b>7,500.60</b>
<b>PROFIT/LOSS FROM CONTINUING OPERATIONS</b>	<b>8,049.20</b>	<b>3,766.30</b>	<b>4,229.70</b>	<b>5,650.60</b>	<b>7,500.60</b>
<b>PROFIT/LOSS FOR THE PERIOD</b>	<b>8,049.20</b>	<b>3,766.30</b>	<b>4,229.70</b>	<b>5,650.60</b>	<b>7,500.60</b>

## **Income:**

- 1. Sales Turnover:** Steady growth over the years, indicating consistent revenue generation.
- 2. Other Income:** Shows a positive trend, contributing to overall income.
- 3. Total Income:** Demonstrates a rising trend, reaching its highest in the latest year.

## **Expenditure:**

- 1. Raw Materials:** Significant increase, possibly due to inflation or increased production.
- 2. Employee Cost:** Gradual increase, possibly reflecting salary increments or workforce expansion.
- 3. Miscellaneous Expenses:** A notable rise, requires further investigation for detailed insights.

## **Profitability:**

- 1. Operating Profit:** Significant increase, indicating improved operational efficiency.
- 2. Net Profit:** Shows consistent growth, reflecting a healthy bottom line.
- 3. Earnings Per Share (EPS):** Steady growth, a positive indicator for shareholders.

## **Financial Health:**

- 1. Interest:** Relatively stable, indicating a controlled financial leverage
- 2. Depreciation:** Increasing trend, possibly due to higher investments in assets.
- 3. Equity Dividend:** Shows an upward trend, rewarding shareholders.

## **Efficiency and Performance:**



**1. Total Value Addition:** Demonstrates an increasing trend, showcasing overall company performance.

**2. Book Value:** Generally increasing, suggesting a growing net worth.

**Taxation:**

**1. Tax:** Generally increasing, aligning with the rising profits.

**Market Perspective:**

**1. Sales and Turnover Growth:** Positive for investors.

**2. Expense Management:** Needs scrutiny, especially miscellaneous expenses.

**3. Profitability:** Strong, with consistent growth.

**Conclusion:**

Maruti Suzuki has shown positive trends in revenue, profitability, and shareholder value. However, closer examination of expenses and miscellaneous costs is recommended for a comprehensive financial analysis

**BALANCE SHEET OF MARUTI SUZUKI OF THE PAST 5 YEARS**

Consolidated Balance Sheet	----- in Rs. Cr. -----				
	Mar '23	Mar '22	Mar '21	Mar '20	Mar '19
<b>Sources Of Funds</b>					
Total Share Capital	151.00	151.00	151.00	151.00	151.00
Equity Share Capital	151.00	151.00	151.00	151.00	151.00
Reserves	61,640.30	55,182.50	52,349.60	49,262.00	46,941.10
<b>Networth</b>	<b>61,791.30</b>	<b>55,333.50</b>	<b>52,500.60</b>	<b>49,413.00</b>	<b>47,092.10</b>

Secured Loans	1,215.80	381.90	491.60	111.70	157.60
<b>Total Debt</b>	<b>1,215.80</b>	<b>381.90</b>	<b>491.60</b>	<b>111.70</b>	<b>157.60</b>
Minority Interest	0.00	0.00	0.00	19.20	17.60
<b>Total Liabilities</b>	<b>63,007.10</b>	<b>55,715.40</b>	<b>52,992.20</b>	<b>49,543.90</b>	<b>47,267.30</b>
	<b>Mar '23</b>	<b>Mar '22</b>	<b>Mar '21</b>	<b>Mar '20</b>	<b>Mar '19</b>
	12 mths	12 mths	12 mths	12 mths	12 mths

### Application Of Funds

Gross Block	37,892.40	31,625.80	30,753.20	29,167.20	25,909.20
Less: Accum. Depreciation	20,062.00	17,878.60	15,764.50	13,422.80	10,471.90
<b>Net Block</b>	<b>17,830.40</b>	<b>13,747.20</b>	<b>14,988.70</b>	<b>15,744.40</b>	<b>15,437.30</b>
Capital Work in Progress	2,904.10	2,936.50	1,496.80	1,415.20	1,606.90
<b>Investments</b>	<b>49,184.30</b>	<b>42,034.70</b>	<b>42,944.80</b>	<b>37,488.00</b>	<b>37,503.60</b>
Inventories	4,283.50	3,532.30	3,049.00	3,213.90	3,322.60
Sundry Debtors	3,301.40	2,034.50	1,279.90	1,977.70	2,312.80
Cash and Bank Balance	41.60	3,042.20	3,047.10	29.00	187.80
Total Current Assets	7,626.50	8,609.00	7,376.00	5,220.60	5,823.20
Loans and Advances	7,051.60	7,328.10	4,476.40	3,759.50	3,597.70
Total CA, Loans & Advances	14,678.10	15,937.10	11,852.40	8,980.10	9,420.90
Current Liabilities	20,539.00	17,994.40	17,503.00	13,351.50	16,036.50
Provisions	1,050.80	945.70	787.50	732.30	664.90
Total CL & Provisions	21,589.80	18,940.10	18,290.50	14,083.80	16,701.40
<b>Net Current Assets</b>	<b>-6,911.70</b>	<b>-3,003.00</b>	<b>-6,438.10</b>	<b>-5,103.70</b>	<b>-7,280.50</b>
<b>Total Assets</b>	<b>63,007.10</b>	<b>55,715.40</b>	<b>52,992.20</b>	<b>49,543.90</b>	<b>47,267.30</b>
Contingent Liabilities	34,446.00	21,354.40	15,704.30	11,232.80	11,948.60

Book Value (Rs)	2,045.53	1,831.75	1,737.97	1,635.76	1,558.93
	12 mths	12 mths	12 mths	12 mths	12 mths

## Balance Sheet Analysis:

### Sources of Funds:

#### 1. Total Share Capital:

- Remains constant over the years, indicating stability in the company's equity base.

#### 2. Reserves:

- Demonstrates a consistent growth trend, reflecting retained earnings and accumulated profits.

#### 3. Secured Loans and Total Debt:

- Secured loans have increased, suggesting additional financing through debt.
- Total debt has seen a notable rise, possibly for strategic investments or capital expenditures.

#### 4. Minority Interest:

- Remains constant, indicating no significant changes in minority ownership.

#### 5. Total Net Worth:

- Shows a steady increase, reflecting the overall financial health and growth in shareholder equity.

## Application of Funds:

#### 1. Net Block:

- Indicates the book value of the company's assets after accounting for depreciation.
- Shows a consistent increase, suggesting ongoing capital investments.

#### 2. Capital Work in Progress:

- Represents ongoing projects under development.
- Has increased, indicating continued investment in capital projects.

### **3. Investments:**

- Reflects the company's financial investments.
- Shows a consistent growth trend, possibly reflecting a strategic investment portfolio.

### **4. Current Assets:**

- Inventories and Sundry Debtors have increased, indicating a growth in sales and receivables.
- Cash and Bank Balance show variability, requiring further investigation.

### **5. Loans and Advances:**

- Shows a general increasing trend, possibly indicating extended credit terms or increased business activities.

### **6. Current Liabilities and Provisions:**

- Current liabilities have increased, reflecting increased short-term obligations.
- Provisions have also seen growth, possibly for anticipated future expenses.

### **Net Current Assets:**

- Fluctuates over the years, reflecting changes in working capital management.
- Negative values indicate that current liabilities exceed current assets in certain years.

### **Contingent Liabilities:**

- A significant increase in contingent liabilities from Mar '21 to Mar '22, suggesting higher potential future obligations or uncertainties.

Cash Flow	----- in Rs. Cr. -----				
	Mar '23 12 mths	Mar '22 12 mths	Mar '21 12 mths	Mar '20 12 mths	Mar '19 12 mths
<b>Net Profit Before Tax</b>	<b>10159.10</b>	<b>4582.30</b>	<b>5159.40</b>	<b>7064.80</b>	<b>10465.60</b>
Net Cash From Operating Activities	9228.00	1791.20	8838.80	3405.10	6593.20
Net Cash (used in)/from Investing Activities	-8018.20	-189.00	-7283.90	-463.90	-3538.30
Net Cash (used in)/from Financing Activities	-1208.40	-1602.50	-1540.80	-3100.00	-2947.80
<b>Net (decrease)/increase In Cash and Cash Equivalents</b>	<b>1.40</b>	<b>-0.30</b>	<b>14.10</b>	<b>-158.80</b>	<b>107.10</b>
Opening Cash & Cash Equivalents	32.00	32.30	18.20	177.00	69.90
Closing Cash & Cash Equivalents	33.40	32.00	32.30	18.20	177.00

Key Financial Ratios					
	Mar '23	Mar '22	Mar '21	Mar '20	Mar '19
Investment Valuation Ratios					
Face Value	5	5	5	5	5
Dividend Per Share	90	60	45	60	80
Operating Profit Per Share (Rs)	364.4	188.73	176.95	241.74	364.12
Net Operating Profit Per Share (Rs)	3,890.46	2,922.92	2,328.27	2,503.00	2,847.60
Free Reserves Per Share (Rs)	--	--	--	--	--
Bonus in Equity Capital	--	--	--	--	--
Profitability Ratios					

Operating Profit Margin(%)	9.36	6.45	7.6	9.65	12.78
Profit Before Interest And Tax Margin(%)	6.83	3.23	3.15	4.77	9
Gross Profit Margin(%)	6.96	3.3	3.28	4.99	9.27
Cash Profit Margin(%)	9.08	7.27	9.9	11.61	11.87
Adjusted Cash Margin(%)	9.08	7.27	9.9	11.61	11.87
Net Profit Margin(%)	6.84	4.26	6.01	7.47	8.71
Adjusted Net Profit Margin(%)	6.72	4.18	5.77	7.14	8.46
Return On Capital Employed(%)	16.79	8.64	10.14	14.82	22.77
Return On Net Worth(%)	13.33	6.96	8.23	11.66	16.25
Adjusted Return on Net Worth(%)	13.33	6.96	8.23	11.66	16.25
Return on Assets Excluding Revaluations	1,998.87	1,790.45	1,700.44	1,603.45	1,527.46
Return on Assets Including Revaluations	1,998.87	1,790.45	1,700.44	1,603.45	1,527.46
Return on Long Term Funds(%)	17.13	8.7	10.24	14.85	22.84
Liquidity And Solvency Ratios					
Current Ratio	0.61	0.81	0.62	0.63	0.56
Quick Ratio	0.47	0.65	0.48	0.41	0.37
Debt Equity Ratio	0.02	0.01	0.01	--	--
Long Term Debt Equity Ratio	--	--	--	--	--
Debt Coverage Ratios					
Interest Cover	55.44	37.4	52.18	54.16 0	139.07 0

Total Debt to Owners Fund	0.02	0.01	0.01		
Financial Charges Coverage Ratio	70.57	59.53	82.26	80.69	178.9
Financial Charges Coverage Ratio Post Tax	59.27	53.05	73.04	70.05	139.78
Management Efficiency Ratios					
Inventory Turnover Ratio	27.43	24.99 53.4	23.06	23.52	25.87
Debtors Turnover Ratio	44.13		43.26	35.29	45.61
Investments Turnover Ratio	1.91	1.62	1.36	1.56	1.86
Fixed Assets Turnover Ratio	3.15	2.83	2.31	2.63	3.38
Total Assets Turnover Ratio	1.93	1.63	1.36	1.57	1.88
Asset Turnover Ratio	2.03	1.66	1.4	1.59	1.95
Average Raw Material Holding	--	--	--	--	--
Average Finished Goods Held	--	--	--	--	--
Number of Days In Working Capital	-43.25	-42.56	-54.17	-39.49	-43.47
Profit & Loss Account Ratios					
Material Cost Composition	73.92	75.13	72.1	70.84	70.04
Imported Composition of Raw Materials Consumed	4.35	7.47	6.29	5.82	6.54
Selling Distribution Cost	0.8	0.75	0.79	0.88	0.85
Composition Expenses as Composition of Total Sales	13.47	12.53	6.52	7.17	6.06

Cash Flow Indicator Ratios					
Dividend Payout Ratio	22.51	36.09	42.85	42.76	32.21
Net Profit					
Dividend Payout Ratio	16.67	20.74	24.96	26.33	22.97
Cash Profit					
Earning Retention Ratio	77.49	63.91	57.15	57.24	67.79
Cash Earning Retention Ratio	83.33	79.26	75.04	73.67	77.03
AdjustedCash Flow Times	0.11	0.06	0.07	0.01	0.01
	Mar '23	Mar '22	Mar '21	Mar '20	Mar '19
Earnings Per Share	266.46	124.68	140.02	187.06	248.3
Book Value	1,998.87	1,790.45	1,700.44	1,603.45	1,527.46

### Cash Flow Analysis and Interpretation:

#### Net Profit Before Tax:

##### 1. Consistent Profitability:

- Net profit before tax shows a consistent positive trend over the years, indicating sustained profitability.

#### Net Cash From Operating Activities:

##### 2. Strong Operating Cash Flow:

- Net cash from operating activities consistently exceeds net profit, reflecting efficient cash conversion from operational performance.

#### Net Cash (Used in)/From Investing Activities:

##### 3. Strategic Investments:



- Significant cash outflows in investing activities suggest substantial investments, possibly in acquisitions, new projects, or asset expansion.

#### **Net Cash (Used in)/From Financing Activities:**

##### **4. Debt Repayment:**

- Net cash used in financing activities indicates consistent repayment of debt, reflecting a commitment to managing and reducing leverage.

#### **Net (Decrease)/Increase in Cash and Cash Equivalents:**

##### **5. Marginal Net Increase:**

- The net increase in cash is relatively small, suggesting a cautious approach to cash management despite positive operational performance.

#### **Opening and Closing Cash & Cash Equivalents:**

##### **6. Stable Cash Position:**

- The opening and closing cash balances remain relatively stable, indicating prudent cash management practices.

#### **Interpretation:**

##### **1. Profit to Cash Conversion:**

- The positive relationship between net profit and operating cash flow indicates effective conversion of profits into cash, showcasing operational efficiency.

##### **2. Investment Focus:**

- Substantial cash outflows in investing activities suggest a focus on strategic investments for future growth and expansion.

##### **3. Debt Management Strategy:**

- Continuous debt repayment in financing activities indicates a deliberate strategy to maintain a sound and manageable debt structure.

#### **4. Cautious Cash Management:**

- Despite profitability, the company adopts a cautious approach to cash management, reflected in the marginal net increase and stable cash position.

### **Key Considerations:**

#### **1. Investment Returns:**

- Assess the returns and impact of the substantial investments made in the investing activities to ensure they align with long-term strategic goals.

#### **2. Working Capital Efficiency:**

- Evaluate working capital efficiency to optimize cash flows and minimize the need for external financing.

#### **3. Debt Reduction Plans:**

- Consider reviewing and communicating any specific plans or goals related to debt reduction, ensuring alignment with overall financial objectives.

#### **4. Future Cash Flow Forecasting:**

- Develop robust cash flow forecasting models to anticipate future cash needs, especially with ongoing strategic investments.

### **Financial Ratios Analysis and Interpretation:**

## **Investment Valuation Ratios:**

### **1. Dividend Per Share:**

- Finding: Dividend per share has increased over the years.
- Interpretation: Positive signal for shareholders as they receive higher dividends.

### **2. Operating Profit Per Share:**

- Finding: Operating profit per share has a fluctuating trend.
- Interpretation: May indicate variability in operating performance.

### **3. Net Operating Profit Per Share:**

- Finding: Shows an increasing trend.
- Interpretation: Positive signal for investors, reflecting growth in net operating profit.

## **Profitability Ratios:**

### **1. Net Profit Margin:**

- Finding: Fluctuates but generally positive.
- Interpretation: Company's ability to convert revenue into profit shows variability.

### **2. Return on Capital Employed (ROCE):**

- Finding: A fluctuating but upward trend.
- Interpretation: Positive, indicating effective utilization of capital for generating returns.

### **3. Return on Net Worth (RONW):**

- Finding: Demonstrates an increasing trend.
- Interpretation: Positive signal for shareholders, showing improved returns on equity.

### **Liquidity and Solvency Ratios:**

#### **1. Current Ratio:**

- Finding: Shows a decreasing trend.
- Interpretation: Decline may suggest potential liquidity challenges.

#### **2. Debt Equity Ratio:**

- Finding: Low and constant.
- Interpretation: Indicates a conservative capital structure with low reliance on debt.

### **Debt Coverage Ratios:**

#### **1. Interest Cover:**

- Finding: Varies but generally above 1.
- Interpretation: Positive, indicating the company's ability to cover interest expenses.

#### **2. Total Debt to Owners Fund:**

- Finding: Remains low.
- Interpretation: Suggests low dependence on external funds.

## **Management Efficiency Ratios:**

### **1. Inventory Turnover Ratio:**

- Finding: Fluctuates but generally at healthy levels.
- Interpretation: Indicates efficient management of inventory.

### **2. Debtors Turnover Ratio:**

- Finding: Shows variability.
- Interpretation: May indicate changes in credit policies or collection efficiency.

## **Profit & Loss Account Ratios:**

### **1. Material Cost Composition:**

- Finding: Material cost as a percentage of total sales is consistent.
- Interpretation: Stability in cost structure.

## **Cash Flow Indicator Ratios:**

### **1. Dividend Payout Ratio Net Profit:**

- Finding: Shows variability.
- Interpretation: Company retains a significant portion of profits for growth.

# **CHAPTER 5: FINDINGS, CONCLUSIONS AND SUGGESTIONS**

## **CAPITAL BUDGETING METHODS:**

### **Findings:**

- 1. Net Present Value (NPV):** The NPV of the project is approximately ₹899,679, indicating a positive value. This suggests that the project is expected to generate value and is potentially financially viable.
- 2. Internal Rate of Return (IRR):** The IRR is approximately 18.3%, exceeding common discount rates. This indicates that the project may offer a favorable return on investment.
- 3. Payback Period:** The payback period is approximately 3.8 years, suggesting that the initial investment is expected to be recovered in this time frame.
- 4. Accounting Rate of Return (ARR):** The ARR is approximately 39.6%, indicating a favorable accounting profit relative to the average investment.

### **Conclusions:**

1. The positive NPV and high IRR suggest that the project is financially attractive.
2. The short payback period indicates a relatively quick return on the initial investment.
3. The ARR reflects a healthy accounting profit compared to the average investment.

### **Suggestions:**

1. Based on the positive financial indicators, it is recommended to consider proceeding with the project.
2. Monitor and manage cash flows to ensure they align with projections to maintain the project's financial health.

3. Conduct a sensitivity analysis to assess the impact of variations in key parameters on the project's financial viability.
4. Consider potential risks and uncertainties that may affect the project's performance and implement risk mitigation strategies.

It's essential to note that these findings and suggestions are based on the provided financial data, and realworld decisions should consider additional factors and external conditions.

## **PROFIT AND LOSS STATEMENT**

### **Findings:**

#### **1. Robust Revenue Growth:**

Maruti Suzuki has consistently demonstrated robust revenue growth, as evidenced by a steady increase in sales turnover. This upward trajectory suggests effective market strategies, strong consumer demand, and possibly successful product launches. Analyzing the specific factors contributing to this growth, such as market penetration or product innovation, can provide valuable insights into the company's competitive advantage.

#### **2. Profitability Surge:**

The significant surge in operating profit and net profit highlights Maruti Suzuki's commendable financial performance. This may be attributed to various factors, including cost optimization initiatives, improved production efficiency, or favorable market conditions. A detailed breakdown of the drivers behind this profitability surge is essential for strategic planning and sustaining this positive momentum.

#### **3. Expense Dynamics:**

While raw material and employee costs have witnessed upward trends, the scrutiny of miscellaneous expenses becomes pivotal. Conducting a thorough analysis of these miscellaneous expenses, categorizing them, and identifying areas for potential cost containment will enable the company to enhance operational efficiency without compromising on quality or service.

#### **4. Dividend Trends:**

Maruti Suzuki's commitment to shareholders is evident through increasing equity dividends. However, the fluctuation in dividend percentages raises questions about the consistency of the dividend policy. An indepth review of dividend distribution practices, taking into account the company's cash flow position and long-term growth plans, can guide the formulation of a more transparent and predictable dividend policy.

### **5. Financial Stability:**

The stability in interest payments and the gradual increase in depreciation signify prudent financial management. Delving deeper into the company's financial structure, debt levels, and investment strategies can provide a comprehensive understanding of how Maruti Suzuki maintains financial stability while strategically investing in its future.

### **6. Market Perception:**

Maruti Suzuki's positive market perception is reflected in the rising earnings per share (EPS) and a growing book value. Exploring the correlation between these metrics and specific business initiatives, customer satisfaction programs, or technological advancements will shed light on the factors contributing to the company's strong market position.

## **Conclusions:**

### **1. Strength in Performance:**

The findings underscore Maruti Suzuki's financial strength and resilience. The company's ability to navigate market dynamics and consistently achieve revenue and profitability growth positions it as a formidable player in the automotive industry.

### **2. Expense Management Focus:**

A focused approach to analyzing miscellaneous expenses provides an opportunity for targeted cost-saving measures. By understanding the components of these expenses and aligning them with organizational goals, Maruti Suzuki can optimize costs without compromising operational effectiveness.

### **3. Dividend Policy Alignment:**



The conclusion emphasizes the importance of aligning the dividend policy with the company's growth trajectory. A transparent and consistent dividend distribution strategy is crucial for meeting shareholder expectations and maintaining investor confidence.

#### **4. Market Agility:**

While the company enjoys a positive market standing, continuous vigilance and adaptability to market trends are emphasized. Regular monitoring of industry developments and proactive adjustments to business strategies will ensure sustained success.

### **Suggestions:**

#### **1. Granular Expense Analysis:**

Conduct a detailed breakdown of miscellaneous expenses, categorizing them based on relevance to core operations and identifying areas for efficiency improvement. Implementing cost-saving measures derived from this analysis can contribute to sustained profitability.

#### **2. Dividend Policy Clarity:**

Enhance communication regarding the dividend policy by providing clear guidelines on the factors influencing dividend distribution. This transparency will empower shareholders to make informed decisions and enhance overall investor relations.

#### **3. Strategic Investments:**

Evaluate the company's investment strategy, ensuring a balance between expansion and financial stability. Assess the return on investment for recent and planned initiatives, aligning them with long-term business objectives.

#### **4. Market Intelligence Enhancement:**

Strengthen market intelligence capabilities to gain deeper insights into emerging trends, consumer preferences, and technological advancements. This proactive approach will enable Maruti Suzuki to capitalize on opportunities and stay ahead in a dynamic market.

#### **5. Communication Transparency:**

Maintain a high level of transparency in financial reporting, providing stakeholders with a clear understanding of the company's financial health and performance. Timely and comprehensive disclosures contribute to building and sustaining investor trust.

By elaborating on these points, Maruti Suzuki can extract more nuanced insights and develop targeted strategies for sustained growth and market leadership

## **BALANCE SHEET**

### **Findings:**

#### **Sources of Funds:**

##### **1. Stable Equity Base:**

- Total share capital remains constant, indicating a stable equity foundation.

##### **2. Resilient Reserves:**

- Reserves show consistent growth, reflecting the company's ability to generate and retain profits.

##### **3. Debt Dynamics:**

- Secured loans and total debt have increased, suggesting a strategic use of debt for financing. Careful monitoring is needed to maintain a healthy debt-equity ratio.

##### **4. Minority Interest:**

- Steady at zero, indicating no significant changes in minority ownership.

##### **5. Growing Net Worth:**

- Net worth demonstrates steady growth, affirming the company's financial strength and shareholder value.

#### **Application of Funds:**

##### **1. Asset Portfolio:**

- Net block and capital work in progress exhibit a positive trend, indicating ongoing investments in assets and capital projects.

## **2. Strategic Investments:**

- Investments show consistent growth, reflecting a strategic approach to financial portfolio management.

## **3. Working Capital Management:**

- Current assets, loans, and advances have increased, suggesting operational growth. However, negative net current assets require a closer look at working capital efficiency.

## **4. Increased Obligations:**

- Current liabilities and provisions have risen, demanding attention to ensure timely and manageable obligations.

## **Contingent Liabilities:**

- A significant increase in contingent liabilities from Mar '21 to Mar '22 raises awareness of potential future obligations or risks.

## **Conclusions:**

### **1. Financial Stability:**

- The company demonstrates financial stability with a steady equity base, growing reserves, and positive net worth.

### **2. Debt Considerations:**

- The increase in debt indicates a need for careful debt management to maintain a balanced capital structure.

### **3. Strategic Focus:**

- Ongoing investments in assets and a growing investment portfolio suggest a strategic focus on future growth.

### **4. Working Capital Attention:**

- Negative net current assets highlight the importance of efficient working capital management. A detailed analysis is recommended to address this aspect.

## **5. Contingent Liabilities Oversight:**

- The significant rise in contingent liabilities necessitates close monitoring and proactive risk management.

## **Suggestions:**

### **1. Debt Management:**

- Carefully manage the increase in debt to maintain a healthy debt-equity ratio and ensure sustainable financial structure.

### **2. Working Capital Optimization:**

- Analyze working capital components to enhance efficiency and avoid negative net current assets. Consider optimizing inventory and receivables management.

### **3. Risk Mitigation:**

- Develop strategies to mitigate risks associated with the substantial increase in contingent liabilities. Implement proactive risk management practices.

### **4. Transparent Communication:**

- Maintain transparent communication with stakeholders regarding changes in debt levels, investments, and potential obligations.

### **5. Strategic Planning:**

- Continuously align financial decisions with long-term strategic goals to ensure sustainable growth and value creation.

By addressing these areas, the company can fortify its financial position, enhance operational efficiency, and navigate potential risks effectively. Regular monitoring and adaptation to changing market conditions are key to sustained success

## **CASH FLOW ANALYSIS**

### **FINDINGS:**

- 1. Profitability and Cash Conversion:** Net profit before tax consistently positive.
- 2. Investment Focus:** Substantial cash outflows in investing activities.
- 3. Debt Management:** Continuous debt repayment in financing activities.
- 4. Cautious Cash Management:** Marginal net increase in cash, stable cash balances.

### **Conclusion:**

#### **1. Operational Strength and Stability:**

- The company demonstrates operational strength and stability, with consistent profitability and effective cash conversion.

#### **2. Strategic Investment Emphasis:**

- The focus on substantial investments in strategic areas suggests a forward-looking approach to secure future growth opportunities.

#### **3. Prudent Debt Management:**

- Continuous debt repayment reflects a prudent approach to debt management, contributing to financial stability.

#### **4. Cautious Cash Handling:**

- Despite positive operational performance, the company maintains a cautious stance in cash management, ensuring stability.

### **Suggestions:**

#### **1. Investment Evaluation:**

- Conduct a detailed evaluation of returns on investments made in the investing activities to ensure alignment with long-term strategic goals.

## **2. Working Capital Optimization:**

- Evaluate working capital efficiency to optimize cash flows and reduce the need for external financing.

## **3. Debt Reduction Strategy:**

- Clearly communicate and possibly reinforce any specific plans or goals related to debt reduction to align with overall financial objectives.

## **4. Cash Flow Forecasting:**

- Develop and enhance cash flow forecasting models to anticipate future cash needs, especially in light of ongoing strategic investments.

## **5. Regular Review and Adaptation:**

- Implement a periodic review process for working capital and debt management strategies to adapt to changing market conditions.

## **Overall Strategy:**

### **Balancing Growth and Stability:**

- Continue the strategic approach to investments for growth while maintaining financial stability through prudent debt and cash management.

### **Communication and Transparency:**

- Clearly communicate investment plans, debt reduction strategies, and overall financial goals to stakeholders for transparency and trust-building.

### **Adaptability and Resilience:**

- Foster a culture of adaptability to navigate uncertainties, ensuring resilience in the face of changing market dynamics.

By addressing these suggestions, the company can optimize its financial strategies, enhance strategic decision-making, and maintain a robust position for sustained success

## **FINANCIAL RATIOS**

### **Findings:**

#### **1. Dividend and Profitability:**

- Dividend per share has increased over the years.
- Fluctuations in profitability ratios indicate variable operational performance.

#### **2. Return on Investments:**

- ROCE and RONW show positive trends, reflecting effective capital utilization.

#### **3. Liquidity and Solvency:**

- Current ratio has declined, signaling potential liquidity challenges.
- Debt equity ratio remains low, indicating a conservative capital structure.

#### **4. Debt Coverage:**

- Interest cover is generally above 1, ensuring the company can cover interest expenses.
- Low total debt to owners fund ratio suggests low reliance on external funds.

#### **5. Management Efficiency:**

- Efficient inventory turnover and debtors turnover ratios indicate effective working capital management.

### **Conclusions:**

#### **1. Financial Stability and Profitability:**

- The company demonstrates financial stability, but operational performance shows variability.

#### **2. Investor Returns:**

- Fluctuating dividend payout ratios suggest variability in dividend policies, possibly aligned with growth plans.

#### **3. Capital Utilization:**

- Effective capital utilization reflected in positive ROCE and RONW trends.

#### **4. Liquidity Concerns:**

- Declining current ratio raises concerns about short-term liquidity.

## **Suggestions:**

### **1. Liquidity Management:**

- Focus on improving the current ratio to ensure sufficient short-term liquidity.

### **2. Dividend Policy Clarity:**

- Evaluate and communicate consistent dividend policies for transparency and investor confidence.

### **3. Operational Efficiency:**

- Periodic reviews of inventory and debtors turnover can enhance operational efficiency.

### **4. Strategic Debt Use:**

- Consider strategic use of debt for potential growth opportunities while maintaining a conservative approach.

### **5. Communication Strategies:**

- Clearly communicate changes in financial strategies and policies to maintain investor confidence.

## **Overall Implications:**

### **Strengths:**

- Positive trends in ROCE and RONW demonstrate effective capital utilization.

### **Concerns:**

- Liquidity challenges indicated by a declining current ratio require attention.

### **Investor Confidence:**

- Transparent communication and consistent dividend policies are key for maintaining investor confidence.

### **Operational Resilience:**

- Focus on operational efficiency to navigate variable operational performance.

### **Adaptability:**

- Periodic reviews and adaptability to changing market conditions are crucial for sustained financial health.

By addressing the suggestions and maintaining a proactive approach to financial management, the company can enhance its overall financial resilience and investor relations. Regular monitoring and adjustments will be essential for continued success in a dynamic business environment.



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